

## LTP Elected Member Engagement Session

**Location:** Rotorua Lakes Council Chamber

**Date:** Wednesday 7 April 2021 – 6pm

| <b>Homes &amp; Thriving Communities and Aquatic Centre</b><br><b>Elected Members: Mayor Steve Chadwick and Councillor Trevor Maxwell</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
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| Name                                                                                                                                     | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Jared Adams                                                                                                                              | Bring back the Community Police. Wants option 3 for the Aquatic Centre with hydrosides and make sure the bombing pool is a decent height. Bombing at the recent Flochella Event was successful – do it like that. To help obtain the investment required for option 3, you could offer naming rights to Aquatic Centre to the funder e.g. Spark Arena. Loves the wide footpaths we have here and doesn't understand why people complain about them.                                                                                                                                                                                                                                                                                                                                              |
| Justin Adams                                                                                                                             | At the Rotorua Top 10 Holiday Park, they bring in transportable buildings and this is a fast way to get new homes. The land on Vaughan Road in Eastside would be a good opportunity for transportable homes. These are constructed as pre-fabricated buildings and are built in a big shed and then get shipped out. With regards to building, you need to fine line the consenting process. It takes too long. There is also the issue of the shortage of building supplies. With intensification, starting to go up is a good idea although there are geotechnical issues. Likes the idea of doing this in the inner city but need to find someone to do this. The crushing issue is housing – this must be the focus. Learn to swim programme is important as the drowning rate is horrific.  |
| Oscar Nathan                                                                                                                             | With the council's vision for 3000 sections, council's role is ensure the infrastructure is there. A mix of special investment/incentives would help. How do we know we're on track to achieve results? In China, they have used big models (like 3D plans) of the end result, and with this method you can see accountability along the way when things aren't happening. Development contributions were removed in around 2014 and queried what has happened since then? Streamlining conversion for inner city living might help stimulate some activity. Wants option 3 for the Aquatic centre. The issue is general rate and who pays. We should not charge for the learn to swim programme. This should be funded. There are some National programmes that work well.                      |
| Trish Hosking                                                                                                                            | Why is the Aquatic Centre in the consultation document? How did it get in there if it was in the shovel ready Projects? Is it because the shovel ready Project was turned down? Wants option 1 for the Aquatic Centre – repair only. With an average rates increase of 9%, what is the top end of the rates increase? Concerned with the rates increase and doing any projects we don't need. Post pandemic we are struggling, in crisis etc. and should not be going there – just repair and maintain the asset only. The 50m pool is good now, leak proof and working well. I like inner city living for housing. This would be less encroaching on beautiful, rural land – don't want to lose this space. It is costly to develop outer suburbs with infrastructure etc. with intensification |

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|                | <p>the costs are better and the inner city makes sense. Start improving and building houses to withstand heat, cold etc. Build for climate change – needs to match this. Homes are not healthy and won't be liveable in 10-years. Regarding the WoodFirst policy, the more houses in wood the better. Disappointed with the RLC Climate Action Plan, wanted to see harder targets. Wants the bus fleet to be electric with free transport. Pleased there is free transport for those with mobility issues. Does not want the LED street lighting on all night as it is destroying the insect population. A security light option would work better when the light comes on when it senses motion. With papakāinga, it would be good to keep enough land so that food can be grown.</p>                                                                                                                                                                                                                                                                            |
| Carol Smyth    | <p>Option 1 for Aquatic Centre – repair. Need to ensure everyone is safe and the Aquatic Centre asset is maintained and repaired to a good level. Shade is important by the 50m pool as sun damage is a Health and Safety issue and there isn't much shade there. Housing isn't just a local problem. She grew up in the UK and her parents never owned a home, always rented. Her parents worked hard and earned an honest living. They rented a state house and eventually bought it down the line. Similar issues in Great Britain but things gradually resolved. Regarding circular economy, it is good to look things from multiple points of view. Building housing developments which move town out will cause more roading problems.</p>                                                                                                                                                                                                                                                                                                                  |
| Gregg Brown    | <p>Not a supporter for option 3 of the Aquatic Centre as the immediate needs are Community Safety and housing. The Aquatic Centre is not an immediate need, with the exception of fixing the Museum. We've inherited big costs to fix existing buildings that should have been fixed at the time. Supports Option 2 for the Aquatic Centre which is to undertake the repairs that need doing and do them so they are complete and not just a Touch up. Need to find the balance of spending versus needs. Housing is a crisis. Yes to incentives and yes to infrastructure for this. Need to get ahead of it and not behind it. Does not want a CCO set-up. Housing intensification and inner city living, no one has done it and proved the value of it yet. The issue is valuation, no one has done it to value it up and stack it up as viable. The old RECT office location in Eruera Street would be ideal for high density housing as it is facing green space, Kuirau Park. It is worth Council looking at options to incentivise this housing option.</p> |
| Anonymous      | <p>Yes to intensification for housing. Difficult to find land that is available for housing. Huge opportunity here for Papakainga and is supportive of this.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Robyn McMillan | <p>Wants option 1 for the Aquatic Centre. The Community is in extraordinary circumstances post pandemic, people have no money or less money and Council shouldn't have any more money. Stick to your knitting and do the bare essentials and only repair the Aquatic Centre, don't spend any more money than you need to. The population is expanding and intensification is a solution but it is just how you would do it. A green belt and green corridors are so important such as the Springfield Golf Course, this must stay. What would New York be without Central Park? Make some sacrifices to keep some treasures such as the golf course. Is it council business to be property</p>                                                                                                                                                                                                                                                                                                                                                                    |

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|               | developers? Does not want a CCO for housing as this is spending money we cannot afford. Rates relief would be good, anything would help.                                                                                                                                                                                                                                                                                                                                                                                  |
| Martin Pearce |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Robert Lee    | Consents for housing are a problem. His neighbour demolished their house and it took 18 months to rebuild with 16 council consents. The hoops are extraordinary and the processes need looking at, they are too long and too slow. Doesn't know what is going on and why it takes so long. Whatever you can do to simplify the process for builders will help. Not happy that Council want to put 155 houses on the Springfield golf course. Let developers do property development, council have to do council business. |
| Daniel Lee    | The Aquatic Centre is good for learning to swim and we should charge for this programme as it is good income stream for Council.                                                                                                                                                                                                                                                                                                                                                                                          |
| Grant Chapman | The 50m pool at the Aquatic Centre is done now and that is great. Wants option 1 for Aquatic Centre. Does not want the Springfield Golf course to change. He doesn't live on that side of town but it is a beautiful area and it shouldn't be changed. Doesn't want housing intensification if it will end up like Papamoa. Does council have the ability to charge rates for Air BnB as a revenue stream? Community hubs are a good thing and has no issue with those.                                                   |

**Community Safety**  
**Elected Members:** Mercia, Reynold, Jennifer (LCB)

| Name             | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| Patricia Hosking | <p>Poverty and homelessness must be addressed. No good funnelling \$\$\$ into CCTV and tech etc. Better used to address core issues and help those who are falling through the cracks. Let the NZ Police sort that out and do their job. Council should address the issues at grassroots level and problem solve those. Rates increases are only increasing the burden on those already struggling with social issues.</p> <p>Rates are too high – broadening the gap between the haves and have nots. Help people into jobs. Pay them good money. Get them into homes. Too many people are having their hours cut or are receiving low rates of pay. Stop promoting tourism so much. Help locals with employment, give them their dignity back and improve their income prospects.</p> <p>Can you explain more about community hubs? What are these exactly? Who will be manning them? We need more detail around these hubs to fully understand their function.</p> |
| Carol Smyth      | <p>How are we defining “community safety” exactly? And can other issues be added to the Community Safety plan as they arise – or are we stuck with how the draft is currently, with no wriggle room?</p> <p>Are we able to relook at things like the Community Policing Units (Neighbourhood Policing Units).</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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|                                    | <p>Many of the issues are connected and interlinked - people need to feel safe in their community. Are we being too blinkered in the approach?</p> <p>Have we cast a wide enough net across social issues in the plan to make a substantial improvement in community safety?</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Potaua B.T.                        | <p>Through personal experience with a robbery at a family business, and an assault/mugging of an elderly family member, we went down the restorative justice route. We found that whanau are often faster at finding out who is responsible for some of these incidents, than the police are.</p> <p>Families often feel that they can't go to Council, Government, Police and even other whanau (out of concern that whanau will "sort it out") – so where do we go when we experience crime?</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Te Mauri Kingi (?)<br>+ Potaua B.T | <p>Is there a way to link Neighbourhood Policing Units to the locality planning that is currently happening?</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Gregg Brown                        | <p>Having the worst crime stats in NZ is impacting the Rotorua brand. Anything that works towards addressing this, is a good thing.</p> <p>The crime stats and homelessness issues shave a financial % off EVERY asset in this town, including individual homes.</p> <p>More good people seems to minimise the less desirable behaviour present in the city. (THEORY) eg: when less campers came to Lake Okareka after covid, crime went up. The theory is that there were "less eyes" around to deter crime.</p> <p>Use Build Back Better plan to make CBD a destination in itself. People may judge Rotorua on what is in our CBD. Look to the future, make it current, viable, a place to invest.</p> <p>More inclined to lean towards option 2 and invest more heavily at the start and then pull back if the initial investment is having an impact. (Go hard, go early mindset). Get it tracking then reduce it. Make the investment early on in the piece as we are at crisis point with 400 children in hotels.</p> <p>Community Safety is a key variable for investment.</p> <p>Its all interlinked. Get kids out of hotels. Pull out the BBB plan. Pedestrianise the inner city, the investment around the fringe is already happening – leverage that investment by connecting Arawa and Tutanekai Streets.</p> <p>Hop on Hop Off electric rocket, Whakatau Block become high density residential.</p> |
| Anonymous                          | <p>The CBD building are shoddy looking and EQ risks. They have no "interest / style / character", passed use by date. There are currently 2 successful precincts – Eat Street and the Health Precinct) with an Ethnic food precinct developing nearby. Is it worth thinking about more "precincts".</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

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|               | <p>There really is no high end / boutique / galleries / visitor shopping precincts for visitors and conference delegates. The MTB precinct is now on the outskirts of town. Continue with the plan of the cycleway to connect outskirts to CBD (depending on state of Fenton St/homelessness).</p> <p>Hairdresser, insurance companies, convenience businesses are on outskirts in residential properties for ease of parking. Incentivise them to move into the CBD and free up those houses for residential purposes.</p> <p>Look at residential zoning and what activities can be carried out there.</p> <p>Rotorua is a fantastic place to live and we have all the bits in place (SHMPAC, Museum, QE, Lakefront, Shopping Mall, Eat Street, Kuirau Park etc). We don't know how lucky we are. But the loss of tourism has exacerbated things.</p> |
| Robert Lee    | <p>Public perception is that RLC is overly ambitious with its plan, epitomised by the LTP. Time for conservatism.</p> <p>Stop attracting homeless from all around the country.</p> <p>What the Mayor is saying in public does not marry up with what is in the LTP.</p> <p>Westbrook Precinct plan is a \$1million luxury.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Robyn Pearce  | <p>We are in a serious situation, there are less \$\$\$ in people's pockets</p> <p>With no more \$\$\$ coming from our pockets, Council should be saying "this is how much we can contribute – what do you want from it?"</p> <p>Harsh times are not the time for visionary work – you have to wait it out until the next round.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Martin Pearce | <p>Yeah so Option 1 – it's a step forward which is better than what we had before.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Grant Chapman | <p>Bureaucracy is leading Council by the nose. That's the perception. Times are tough in Rotorua, rates need to come down, its just not acceptable.</p> <p>You are teaching this young man (points to 15yo present) to live beyond his means.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Justin Adams  | <p>Sometime sit seems that vigilante justice is more effective. The crime stats here are a failure of central government as a whole.</p> <p>What ever happened to projects like Green Team /community partnerships to teach kids skills – I see these sorts of things are noted in the plan. If youth are involved in the creation/upkeep of something, they are less likely to wreck it.</p> <p>We can't have accountability for accountability's sake.</p>                                                                                                                                                                                                                                                                                                                                                                                           |
| Jared Adams   | <p>Referencing: Green Team type projects – yeah this way we are saying "hey kids, take pride in your community – here we will show you how to do that". Kuirau Park is better than it was.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

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| Oscar Nathan | <p>We need an accountability accord. Option 1 alone is not going to solve anything. We need ownership, accountability around milestones. The preferred option is keeping up with the tide, not changing it. It is just a stop bank to a tide that is still rising.</p> <p>Community issues need addressing. Plans are good, but if the milestones aren't reached, who is responsible for keeping partners honest? Where will the accountability be? Suggest a "case manager" type role for each key portion of LTP.</p> <p>Where are we tracking re: accountability, adaptation, and evolution with central government.</p> <p>Plan is useless without solid implementation.</p> <p>Balance priorities, create ownership. The case managers need autonomy and authority, the right people in the right positions WITH the authority/mandate they need. No dilution of ownership – elevate them to someone in the executive taking ownership of that.</p> <p>CCTV is just another stop gap.</p> |
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**Finance: Fees & Charges, Rates, UAGC**  
**Elected Members: Cr Kai Fong, CR Kumar, Mr Heard**

| Name          | Feedback/Comments                                                                                                                                                                                                                                                                                                                   |
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| Robert Lee    | <p>RLC to ambitious when introducing new projects.</p> <p>RLC doesn't listen to feedback e.g. Springfield Golf course.</p> <p>RLC can trim back costs e.g. overly side footpaths.</p> <p>Just want basics done.</p> <p>Springfield Golf Club lease the land, pay rates &amp; pay \$50 to RLC through charges (Save Springfield)</p> |
| Daniel Lee    | Rates are too high.                                                                                                                                                                                                                                                                                                                 |
| Martin Pearce | <p>Rates increase not reflected in wages increase, reduce to fit.</p> <p>All parks are up to Standard.</p> <p>Just maintain the Aquatic Centre</p>                                                                                                                                                                                  |
| Robyn Pearce  | <p>Stick to core Business not vanity projects.</p> <p>Cut back budget to suit what is affordable.</p>                                                                                                                                                                                                                               |
| Grant Chapman | <p>Westbrook is a vanity project.</p> <p>Needed more opportunity &amp; information to provide feedback.</p>                                                                                                                                                                                                                         |
| Oscar Nathan  | <p>Agrees but need to strike a balance if increasing fees &amp; charges.</p> <p>Building consents should be user pays.</p> <p>New Infrastructure should be user pays.</p> <p>RLC Managers need to be more innovative e.g. the Airport should be trying to provide an income source.</p>                                             |
| Justin Adams  | <p>Agree with fees and charges.</p> <p>Introduce user pays for water.</p>                                                                                                                                                                                                                                                           |

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|               | <p>One fee for everyone at Aquatic Centre.</p> <p>Identify through CCTV how much infrastructure needs replacing.</p> <p>Sell the Airport as there is no return to RLC.</p> <p>Planning costs should be recovered from developers etc.</p> <p>Reduce UAG to \$400.</p>                                                                                                                                                                                                                                                                                                               |
| Jared Adams   | <p>Agree with fees and charges.</p> <p>Like user pays concept to keep rates down.</p> <p>Option 3 for Aquatic Centre.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Trish Hosking | <p>User pays for dogs. People without dogs shouldn't subsidise dog owners.</p> <p>Planning costs too high. Rates increase to high, people can't afford increases, reduce spend. Farmers will end up paying additional rates. Cut the Westbrook &amp; Redwood Information Centre projects.</p>                                                                                                                                                                                                                                                                                       |
| Carol Smyth   | <p>Projects too ambitious for what Rotorua needs.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Ian McLean    | <p>Requested no feedback of his be recorded.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Greg Brown    | <p>Metre and charge all households for water. Rotorua doesn't have enough resource to provide potable water to the whole district. Large initial cost but cost neutral after a few years. Need to complete current projects. Aquatic Centre – agree with the maintenance option with a few extras. (Option 2)</p> <p>Fix issues e.g. crime to make city heal and increase visitors. Agree with fees &amp; charges. Collect DC's as a rate. What Services are actually required at development time, spread the payment of DC's to assist developers. Support prudent borrowing.</p> |

### Strategies

**Elected Members:** Councillor Dave Donaldson, Councillor Fisher Wang and  
Kepa Morgan (Te Tatau o Te Arawa)

| Name                   | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
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| Gregg Brown            | Is there any development from RLC regarding economic development in the CBD?                                                                                                                                                                                                                                                                                                                                                                                                               |
| Anonymous (Ian McLean) | Any consideration from RLC to adopt the papakāinga model that has been implemented by hapū in Rotoiti? Maybe council could consider working in collaboration with Māori Land trusts like Rotomā No.1 or Rotoiti 15 in a partnership to establish papakāinga.                                                                                                                                                                                                                               |
| Piripi Mutu            | The whānau in Ngāpuna would like the Pump Station removed on Hona Road as it is negatively impacting the area and community.                                                                                                                                                                                                                                                                                                                                                               |
| Grant Chapman          | <p>Concerns about the format of the event, would have like to address all the all members at the sametime with his feedback.</p> <p>Concerned about the proposed rates increase and how it would be unaffordable given salaries/wages/benefits have not increased as well.</p> <p>Opposes the proposed Springfield Sports Precinct development.</p> <p>Need to keep the course for its green spaces.</p> <p>Identified the Tree Trust as regular users of the Springfield Golf Course.</p> |

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| Robert Lee      | <p>Supported the concern about the format of the feedback session.</p> <p>Felt he was not adequately prepared to give his feedback for this kind of format.</p> <p>Representing Saving the Springfield Golf Course organisation, he opposes the proposed development.</p> <p>Would like to see the renewal of the Springfield golf course lease.</p> <p>Prefers to keep the golf course for the retention of the green spaces that the public regularly use.</p> <p>Spoke to a turf expert and their analysis identified the turf soaks the stormwater which reduces flooding and he could provide the report to RLC.</p> |
| Robyn McMillian | <p>Supported the concern about not being informed about the format of the feedback session.</p> <p>Asked for clarification about what the elected members wanted from the public as she felt unprepared to provide informed feedback.</p> <p>Opposes the proposed Springfield Sports Precinct development.</p> <p>Need to keep the course for its green spaces which is crucial given the issue of climate change.</p>                                                                                                                                                                                                    |
| Justin Adams    | <p>No issue with the Climate Action Plan by RLC.</p> <p>His opinion is that it is really good and seeks to address the issue of climate change.</p> <p>Commercial organisations should pay for water. Currently, the metered water rate in other districts/cities pay \$1 per 1000L which is cheap.</p> <p>Residential should not be metered like it currently is.</p>                                                                                                                                                                                                                                                    |
| Jared Adams     | <p>Supported the Climate Action Plan.</p> <p>Need to attract big business to the area as the main industries (Forestry/Tourism/Farming) aren't doing well.</p> <p>RLC should potentially look at attracting other kinds of industries such as IT to boost our economy.</p>                                                                                                                                                                                                                                                                                                                                                |
| Oscar Nathan    | <p>Climate Action Plan is a no brainer.</p> <p>Residents need to change their behaviour regarding the effects to the climate.</p> <p>It's not just a council issue, it's an everyone issue.</p> <p>Supports in principle, but recognises the need for milestones and reporting processes. Effective reporting milestones provide accountability to ensure progression towards the intended outcomes. Accountability not only to those implementing but to the plan as well.</p>                                                                                                                                           |
| Trish Hoskings  | <p>Concerns about the lack of detail in the LTP regarding specifics around certain projects.</p> <p>Used Hamilton City Councils LTP as an example of transparency about where the money was being utilised which is lacking in the RLC LTP.</p> <p>Concerns regarding the Trinity contract and why it was not given to a local company.</p> <p>Indicated 66% of pipes within Rotorua had/are deteriorated but only 1% have been fixed.</p>                                                                                                                                                                                |

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|  | <p>Issue with the public not having access to Council discussions or information and gave the flood modelling in Ngongotahā as an example of information that should have been made available to the public.</p> <p>RLC need a more proactive role in ensuring housing lasts beyond 10 years. Every home should have the opportunity to collect their own water (water catchment). Rain water collection for resilience.</p> <p>Every home should have solar.</p> <p>Every home should have the opportunity to be independant of the grid.</p> <p>Need to close the city to international tourists to reduce carbon emissions.</p> <p>RLC should be replacing pipes that have been corroded due to geothermal exposure sooner than it is actually happening.</p> <p>Don't destroy the Springfield golf course. It was developed, planted and is maintained by residents and it generates income for ratepayers. It also provides thousands of local people and visitors with health, spiritual, environmental and social benefits and it is a wildlife habitat. Do not destroy any more wildlife habitats. Start promoting golf in Rotorua to increase numbers of domestic golfing visitors to Rotorua as you do with mountain biking. Don't build a Westbrook sports precinct on the Springfield golf course and don't build houses there either. There are 5000 sections available for housing elsewhere in Rotorua. Do put in some infrastructure and cut your fees and charges and enable those houses to be built.</p> |
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**Location: Rotoiti Sports Club**

**Date: Monday 12 April 2021 – 6pm**

| <b>Homes &amp; Thriving Communities and Aquatic Centre</b><br><b>Elected Members: Jennifer Rothwell (LCB)</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| Name                                                                                                          | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Moewaka Te Rangi                                                                                              | <p>Finding information is difficult.</p> <p>The consenting process is big with lots of barriers.</p> <p>Need someone from RLC to sit with us &amp; explain &amp; navigate the process.</p> <p>It is easier to place a mobile/removable 2 bedroom unit rather than going through the building process to extend an existing home.</p> <p>The “go to” persons needs to speak simple language to help understand the legislation.</p> <p>Aquatic Centre – agree with option 3 but not at the expense of locals.</p> <p>Introduce a “Local rate” with an annual membership.</p> |
| Robert Trotman                                                                                                | Need to assist Maori land owners by providing a “go to” persons as a contact.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Rau Englen                                                                                                    | <p>RLC not always easy to work with &amp; can be a hindrance.</p> <p>Have found stumbling blocks when working with RLC.</p> <p>Information is key.</p> <p>Need to make it easy to understand for everyone.</p> <p>Need to simplify the consent process.</p> <p>Aquatic Centre – option 3 OK but need to keep it affordable.</p>                                                                                                                                                                                                                                             |

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| Kepa Morgan                                                                               | <p>Need to introduce papakāinga zoning to allow zoning.</p> <p>Developed successful papakāinga by Emery Store some years ago, Council hasn't allowed any other Maori land owner to use that model e.g. proven stormwater system that doesn't run into the lake.</p> <p>(Hamurana B10 (A2))</p> <p>The costs to subdivide is too high.</p> <p>There is no mechanism to allow Māori to live on their land.</p> <p>Look at examples that have worked well for iwi, approach iwi then apply zooming.</p> <p>Current consent process OK but not for Māori land owners.</p> <p>Māori Land Trusts do have finances available but don't want to waste money on processes that may not go anywhere.</p> <p>Let Trusts get on with their own papakāinga developments.</p> <p>Most of the land available in the district is Māori owned.</p> |
| Waitahoaho Emery                                                                          | <p>Introduce an advocate for land owners.</p> <p>Currently Ngāti Pikiao can't build on their own land.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Hinemoa Curtis                                                                            | n/a                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Jacque White & Thomas Rodde                                                               | Developing land has barriers, need a RLC navigator to be available to talk to & look at solutions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Reina                                                                                     | <p>There are more barriers than solutions for papakainga.</p> <p>Process to build has barriers &amp; the costs are too high.</p> <p>The costs are the same pre &amp; post Covid.</p> <p>Aquatic Centre – increase fees to cover option 3. Use solar panels for power.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Raina                                                                                     | <p>Papakāinga plans need to be update.</p> <p>Need a discussion with RLC &amp; iwi around papakāinga.</p> <p>Why can't papakāinga be fast tracked like Pukehangi Heights.</p> <p>Need to find solutions &amp; keep the language simple.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Merehini Te Rangi                                                                         | <p>Consenting process too difficult with too many restrictions.</p> <p>Rezone to allow more dwellings to be built on a property.</p> <p>Should be able to have multiple dwellings on Māori &amp; non- Māori land.</p> <p>Need to a liaison person to work with.</p> <p>Want whanau to have homes.</p> <p>Whanau will leave town if Māori land is freed up for development.</p> <p>Make it easier from kids to come home by allowing papakāinga</p>                                                                                                                                                                                                                                                                                                                                                                                |
| Kylie Emery                                                                               | <p>Take away development restrictions to reduce social issues.</p> <p>Remove barriers so more houses can be built on Māori land.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Wharepouri Emery                                                                          | Aquatic Centre – agree with option 3 & include a water slide but keep costs to locals low.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <p align="center"><b>Community Safety</b><br/> <b>Elected Members: Cr Fisher Wang</b></p> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Name                                                                                      | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

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| Waitiahoaho<br>Emery<br>Hinemoa Curtis | Questioned if the funding for community safety is focused in town. Why are the Rotoiti Community paying for those services in town which don't benefit Rotoiti.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Waitiahoaho<br>Emery                   | <p>Queried the rates increases for hotel/motels as instead of the funding been put on the general rate for all ratepayers, perhaps it could have been a targeted rate.</p> <p>Road Safety: We are aware of the road speed limit inconsistencies throughout the district and are submitting on this but need the support of RLC to make change for the Rotoiti speed limits to be reduced. There are no footpaths at Ruato Bay and we need these. Our kids and our elderly can't cross the road to get to the beach, it is just is not safe to cross the road.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Kepa Morgan                            | <p>Funding is spread across the whole Community and if problems are in certain places why are the whole Community paying? Hotels/motels have been converted from Tourism into commercial interests for emergency housing and are receiving revenue and the problems are centered around these areas with crime and social problems. Shouldn't the hotels/motels be the ones that pay for Community Safety. It is these commercial interests that are polluting the environment, and they are profit taking around a problem.</p> <p>Two big issues for this Community are:</p> <p>Footpaths: We finally got one at the end of the lake, however it is below the road and it gets all the debris from the road i.e. metal chip etc and this makes the path not useable for pushing prams, young children, elderly, those with mobility issues. It does get tidied up, but this does need to happen more than it does now at only once a year.</p> <p>Road Safety/speed limit: The speed at 80km/hr is not safe. This is a ridiculous speed limit for a Community that has a School, 2 Kohanga Reo, 7 marae, 2 sports clubs and housing on both sides of the road. Paengaroa is only 50km/hr and Hamurana is 60km/hr. There is an inconsistency with speed and Safety around the district and this Community are fed up with it. There has been two major accidents in two weeks and one accident was a fatality. The current speed limit consultation is for Wharetoroa Drive but yet there is nothing about the highway. NZTA advised they were doing speed assessments in 2018, but three years on these haven't been done yet.</p> |
| Raina Meha                             | <p>Our issues are different to those in the town of Rotorua, we have different needs out here at Rotoiti. The population is changing now post-Covid with whanau moving out here as they can no longer afford to live in town.</p> <p>To get a good feel of what the youth in the Rotoiti community think about community safety, it would be best to do a survey on social media as they will respond to that, they wouldn't come to an event like this.</p> <p>Concerned that community safety does not get sufficient funding in comparison to other areas such as infrastructure.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

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|                                             | <p>Lack of regular maintenance of footpaths is an issue.</p> <p>Community safety plan seems town focused and cannot see where the rural/lakes areas come into it. This area has 3 lakes and a lot of land and it is not mentioned in this plan. Need a plan that is fit for purpose for this area.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Reina Engelen                               | <p>Big issue is roads and the current speed limit as we are on a main highway and there are a lot of big trucks, particularly logging trucks. We have had two accidents recently. Our kids don't use the footpaths due the speed limit on the road, they are unsafe. We become isolated for long periods of time when the roads get closed for accident investigation.</p> <p>We have burglaries, particularly the holiday homes are targeted. We do have our own community safety group in existence already but we have to lead this and we do as we are able to help ourselves. It would be good to know about other community services and this can help our community to help ourselves. Crime is opportunistic and it takes too long for the Police to get out to Rotoiti.</p> <p>A one size fits all approach for community safety doesn't work for communities like Rotoiti.</p> |
| Raina Meha<br>Reina Engelen<br>Jacqui White | <p>One big issue for our community is suicide of our rangatahi. It is a community issue. Community Hubs would work well to help with this and they need to be iwi focused, Ngati Pikiao, and inclusive of the community as a whole. We need to unite the community to start with and work at that first to get a feel for what we need. This would be supported by iwi as we are intergenerational.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Jacqui White                                | <p>I would be very happy to help and be involved with community hubs.</p> <p>A big problem is the future of tourism as this affects the economic benefit of the town and impacts everywhere, including Rotoiti.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Reina Engelen<br>Raina Meha<br>Jacqui White | <p>Internet connectivity in this area is terrible – there are a lot of blackspots with little to no coverage. This is a community safety issue as it leaves us vulnerable as we can't easily reach anyone. Can't run a business or work from home with the lack of internet connectivity.</p> <p>Frequent power cuts are another concerning issue. They occur too often and sometimes over many hours. We have a lot of kaumatua living out here and they are vulnerable. Sometimes the cause are the impact of weather related conditions. Surely the systems can be improved/upgraded to stop this happening so often.</p>                                                                                                                                                                                                                                                             |
| Reina Engelen<br>Raina Meha                 | <p>We support Option 2 – create a community safety plan and commence delivery of initiatives (+ \$750,000).</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Mereheni Te Rangi                           | <p>Footpaths are a major concern. Some children have to walk 3km to school as the bus is not funded in all areas. There are no footpaths from here to Moose Lodge and it isn't safe for children to walk to school.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

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|                                  | <p>The road speed limit needs to be reduced to 60km/hr. There have been two recent accidents involving trucks. When the roads are closed for accident investigation we become isolated.</p> <p>When a road accident occurs, it can be difficult to ring emergency services, as there is not cell phone reception. We need fibre out here. There are blackspots in the gully and Ruato and Hauparu Bays and no signal at the track. Also when there are power cuts the landline telephone does not work.</p> <p>Need better street lighting.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Kylie Emery<br>Wiremu Emery      | <p>Getting some CCTV installed out here would help improve community safety. This might reduce the number of burglaries at holiday home properties. Good placement of cameras would be community spaces and at boat ramps to help prevent illegal fishing.</p> <p>There is not equity in the community safety budget across all of the communities.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Tammy Gardiner                   | <p>This community would benefit from educational programmes, particularly for children such as “crossing roads” and “stranger danger” etc. Wants to ensure that Rotoiti community needs are looked after in this budget.</p> <p>We need a stronger police presence here.</p> <p>Road quality is a problem, roads need more regular maintenance. Tamatea Street has tree roots growing through the road in two places. This needs to be fixed. Other roads need maintenance also, there potholes on side roads, particularly Hinehopu. When there are road accidents, traffic gets diverted to side roads and this makes the road condition and pot holes even worse.</p>                                                                                                                                                                                                                                                                                                                                                                                            |
| Robyn Manuel                     | <p>Council need to support this community by advocating to NZTA to reduce the road speed limits.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Moewaka Te Rangi<br>Wiremu Emery | <p>The community plan does not say much about working with iwi and this is important. We have Ngati Pikao and Land Trusts in this community and we work collaboratively. Police can be slow to respond to issues here due to the physical distance. We need support from council to champion our own issues such as family harm, criminal activity etc.</p> <p>How does Council determine their priority on where the resources go? We feel neglected here in Rotoiti and we don’t get the benefit from these plans. There appear to be a lot of programmes on offer but not for Rotoiti – it seems if you live in town you will have the benefit.</p> <p>Want rural/lakes locations highlighted for programmes for these communities. There is nothing in place for our rangatahi out here currently and this leads them to getting into mischief, they would benefit to have community hubs.</p> <p>Our local community runs a fortnightly fish and chip night at the Sports Club and this a popular, well attended event. We aim to offer more for our youth</p> |

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|                                                                                                                                   | and have table tennis and are starting to get volleyball going at these events. We have community members who are personal trainers and are generously volunteering their own time to offer this service to our youth. It would be good to have this funded to keep the momentum going.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Robert Trotman<br>Moewaka Te Rangi                                                                                                | <p>Pedestrian safety on our roads is a problem – it is not safe to cross our roads due to the speed limit. Footpaths are not on both sides of the road and you have no choice but to have to cross the road which isn't safe.</p> <p>Water safety is another issue. There is nothing mentioned in the plan about water safety. This community would like outreach programmes from the Aquatic Centre for learn to swim programmes.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Rau Engelen                                                                                                                       | <p>We need a realistic community safety plan, but do understand that it all comes at a cost, but want council to contribute to this for our community benefit.</p> <p>I support Option 2 – create a community safety plan and commence delivery of initiatives (+ \$750,000). We need more funding and want to recommend that Rotoiti is a priority.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Finance: Fees &amp; Charges, Rates, UAGC</b><br><b>Elected Members:</b> Cr Mercia Yates, Phil Thomass (LCB), Cr Sandra Goodwin |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Name                                                                                                                              | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Robyn Manuel<br>& Kylie Emery                                                                                                     | Prefer to spread across i.e. increase rates so as many peeps as possible can access aquatic, library etc. Parking user pays                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Tammy Gardiner                                                                                                                    | Library, swimming pools – user pays.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Mereheni Te Rangi                                                                                                                 | Building consent process not user friendly. Talked about housing issue ie. whanau with 7 kids currently living in Mums shed. So it's an issue her in Rotoiti. Looked for property for so long.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Moewaka TeRangi                                                                                                                   | <p>A big worry for us here at Rotoiti is our Waste management system and how much of an impact it will have on us out here financially? Regarding rates I'd be happy to accept increase, but this would be highly dependent on the impact of the Waste management system financial impact. Suggest that if this Waste management is going to have a big financial impact on us out here then maybe we be exempt from the rates increase. Building consents – I'm pretty saavy on the computer but the on line consents application was not at all user friendly. So we gave up and decided to proceed with renovations that were urgently required on our whare for our family of 10. Of course we got slammed with a huge fine. The language on the Building consent and legislation is foreign to us, it's not everyday language. It would have been helpful if there was a person at Council to talk too to assist us with the process. Our goal was to make our whare comfortable for our large whanau. It was never about doing it up to sell to make money. An Increase in consent fee would be justified if the level of service to help people through the system is increased. If the increase in fee is to pay for current level of service it won't be fit for purpose.</p> |

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| Rau Engelen                 | To be Fair an equitable better there should be a steady increase for everything. Better off to have a percentage increase across the board then a no increase in rates and maybe be significant increase in these other things. Parking user pays. The Consent process of 15 day is too strict a process. |
| Waitiahoahao Emery          | Don't use pools but support public facilities being affordable to others. Suggest charging people using camper vans as we're paying the rates for public toilets, and places for them to empty their vans.                                                                                                |
| Hinemoa Curtis              | Option 2 - looks the better option although it's not too clear on what that the implications will be.                                                                                                                                                                                                     |
| Jacqui White & Thomas Rodda | Can we charge users of Redwoods... i.e. out of towners to help keep rates down? Agree with Councils option.                                                                                                                                                                                               |
| Rania Meha                  | Wouldn't be keen to pay a fee to access the Redwoods                                                                                                                                                                                                                                                      |
| Reina Engelen               | Asked questions about decentralizing Library services..? Don't want to get rid of the Library but are there other ways of offering their services, i.e. on line, out reaching to schools?                                                                                                                 |

**Strategies**  
**Elected Members: Cr Reynold Macpherson and Sarah Thomson (RCB)**

| Name         | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
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| Jacque White | <p><u>Infrastructure Strategy</u><br/> What's happening with sewerage supply? Would like clarity around when this would happen. \$14k quoted as connection charge – added to rates, or paid up front. Is this correct?</p> <p><u>Climate Action Plan</u><br/> CAP is excellent. Covers heaps of stuff. Concern is quote a lot of stuff that needs to be delivered. Needs community change. How do we better educate people – is it council's job? Need to do lots of things personally and how do we educate people about that.</p>                                                                                                               |
| Thomas Rodda | <p><u>Infrastructure Strategy</u><br/> Hard to get into town with road works. Encourage people to use buses?<br/> Concerned with catfish in the lake.<br/> Food waste – be able to compost food and be able to deliver/sell compost in town.</p> <p><u>Climate Action Plan</u><br/> Have a community garden so no need to drive to the supermarket.<br/> Have different forms of electricity generation – solar panels, windmills?</p> <p><u>EDS</u><br/> Mentor from council that knows about community gardens – rally the community so they don't have to go to town, be more self-sufficient. Have market gardens dotted around the area.</p> |

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| Raina Meha | <p><u>Infrastructure Strategy</u></p> <p>Is supply to local communities on the water supply in the plan. Reynold advised he wasn't sure about Rotoiti.</p> <p>Didn't get the email about the meeting until this morning. Haven't had much time to have an informed discussion as some of us are new. Are there other opportunities to provide feedback. <i>Advised that you could submit via the council website.</i> Would like more time to review everything.</p> <p>Issues out here are papakainga. Want to build on Maori land around the district here. Current rules in District Plan are ancient. No longer relevant that papakainga can only be built by a Marae. Would like planners to widen papakainga development to be relevant to 2021 and ahead.</p> <p>The sewerage scheme for Rototiti would be good to connect papakainga to. Could be partnership between council, iwi, private to develop the infrastructure needs.</p> <p>A hui with iwi in the area would garner a lot of ideas.</p> <p>Could have sustainable living on the land – costly at the beginning, but good in the long term.</p> <p><u>Climate Action Plan</u></p> <p>Provide incentives for the community for good practices – electric vehicles, composting.</p> <p>Encourage a circular economy. Encourage community initiatives to do things locally. Compost station at the marae? Rates relief for good incentives? What's council thoughts on solar? <i>Reynold - Not on the radar at the moment but as prices come down it could be.</i></p> <p>If impact on coast is really bad, then whanau would move here. More impact on the local area.</p> <p><u>EDS</u></p> <p>Referring to Thomas' comments about community gardens – Maori have lots of land where community gardens could be located.</p> |
| Reina      | <p><u>Infrastructure Strategy</u></p> <p>Water supply. Mourea not on main water supply. Some moves happening around that. A lot of whanau have own bores. Didn't realise there were still bores. Surprised in this day and age there are still areas that need to rely on their own means for water supply. Wants to hear what council is doing for in particular Mourea and Okere.</p> <p>Why is there no bus service to Rotoiti?</p> <p>Still working on Te Ngae Road. Lots of traffic jams. Very stressful. See lots of cones but not a lot of people doing anything. Originally signs up for night work. Nothing done the next day. Confusion around whether there is still going to be a roundabout or lights.</p> <p><u>Climate Action Plan</u></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

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|                                 | <p>Dirty diesel vehicles – why are they still allowed to run on the roads. Would contribute to climate change. Should be restrictions around this. Keen on driving down emissions from vehicles.</p> <p>Marae hui yesterday talked about a plan needed for the area for emergency.</p> <p><u>EDS</u></p> <p>Strong Maori community in the Rotoiti area. Then there are the other people that live in Rotoiti. Need to know how to talk to the land trusts. Community needs to connect more so both groups can talk to one another. Where's the starting point for that – perhaps council could be the facilitator for that.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Robyn, Merehine<br>Te Rangi etc | <p><u>Infrastructure Strategy</u></p> <p>Would like fibre. Only have ADSL – slow and expensive. When the weather is bad lose internet, phone.</p> <p>Have no public transport – would like bus – especially for the afternoon. Road closed with accident the other day. Stuck for 8 hours.</p> <p>Footpaths – Kids in area have to walk to the school (can't use the school bus). Need footpaths from Lake Rotoiti community/sports hall to Moose Lodge.</p> <p>Speed limit – Reduce the speed limit to 60kph. Had a recent death and a truck tip within a week. Been asking NZTA for many years (20 years) to reduce.</p> <p>Sewerage scheme – Why is Rotoiti going to have to pay \$14k. Will have whanau that can't afford it on top of rates rises.</p> <p>Cr Macpherson says that whanau will not lose their homes if they cannot afford to pay for their sewerage connection.</p> <p>Needs more options for payment of the connection fee – can't afford a lump sum at the beginning.</p> <p>Concerned that pay water rates three times – with RLC rates, BOPRC rates and then a separate water rates charge.</p> <p>Seal Maniatutu Rd – only other means of access to Rotoiti if the main road is blocked. Main road is not safe.</p> <p><u>Climate Action Plan</u></p> <p>Use vehicles less often – get the bus service in.</p> <p>Get solar – provide a subsidy?</p> <p>Encourage whanau not to buy petrol cars.</p> <p>Farmers – Stop with dairy farming. Incentives to convert to something that has less impact on the climate – whare kai etc. Would help with the lake water quality too.</p> <p>Boats – During Xmas the local kids cannot get into the lake. No ski lanes in Ruato Bay. Boats/skiers take off from the beach. Need to move it away from the populated areas. Make sure they wash their boats.</p> <p><u>EDS</u></p> <p>Most of the workers work in the bush. Not impacted so much on tourism.</p> |

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|                                              | <p>Rotorua airport – Seems to be under-serviced. Morning flight to Wellington is being cancelled quite often. Hard to Zoom into meetings with ADSL at Rotoiti when flight is cancelled. Seems that Tauranga flights are not affected as much.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <p>Ray, Moewaka Te Rangi, Robert Trotman</p> | <p><u>Infrastructure</u></p> <p>Don't need the same infrastructure as in the city. Have rubbish, water supply.</p> <p>Need footpaths – No footpath in Ruato Bay. Need footpath from Lake Rotoiti sports club (Gisborne Point) to Ruato Bay.</p> <p>Ruato Bay – Very popular in summer. Lots of cars parking everywhere. Causes hazard for local kids to get across the road to swim.</p> <p>Bus service – no public bus service at Rotoiti.</p> <p>No cellphone coverage at Ruato Bay. Need fibre.</p> <p>People within sight of the dish at the kura can join to their fibre for a fee.</p> <p>Would like the kids playground at the sports club to be improved. Doesn't have much equipment. It is well used.</p> <p>Sewerage – Concerned at the cost. Biggest problem at Ruato Bay.</p> <p>Better drainage system for the road at Ruato Bay. Water pools on front lawns at Ruato Bay.</p> <p>Problem is that Lake Rotoiti water level is kept higher than it used to be.</p> <p><u>Climate Action Plan</u></p> <p>Agree with the plan. Need to preserve lakes, water ways etc.</p> <p>Climate change is a fact – need to respond.</p> <p>Bus services would help. Park and Ride to/from Te Ngae junction.</p> <p>Community based vans would be good to move kids around to sports events after school.</p> <p><u>EDS</u></p> <p>Economic development needs to be run through the land trusts around the lake. Aim is for the trust whanau to be able to get jobs – kiwifruit etc.</p> <p>Majority of people in the area travel in and out of the area for work.</p> <p>Piki Thomas (Ngati Pikiao) utilised Trust to fund Covid-19 – priority over 65's and vulnerable families – about a dozen trustees came together to provide resource, funding etc to help families during Covid. This is an example of the trusts coming together for the whanau.</p> <p>Would like opportunity to develop Maori land (multiple owned) for whanau to build. Need the infrastructure for this.</p> |
| <p>Waitiahoaho</p>                           | <p><u>Infrastructure Strategy</u></p> <p>RRSS connection fee does not increase by what council says it will be. First it was \$14.1k. In recent times it has increased to \$15k. Want to know it will not go higher than this.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

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|  | <p>Footpaths – Need footpaths along any road sides where it is possible to be built. Need it for the kids to get to school, get from place to place.</p> <p>Water – Water is metered at Rotoiti and in the city there is a standard charge. What's the rationale and equity for this. Water comes from their own puna (spring). Why are they charged for water from their own puna?</p> <p>Speed limits – Mostly 80kph. Needs to be reduced to 60kph like Hamurana.</p> <p>Need fibre in the area.</p> <p><u>Climate Action Plan</u><br/>Climate change is happening. Need to mitigate the effects.</p> <p><u>EDS</u><br/>Made lots of submission to the EDS – tourism, papkainga, neighbourhood centres, playgrounds, facilities (public toilets), bypass road that takes traffic away from the lakeside. Good for Ruato Bay and the two schools – Rotoiti and Rotoma – and a number of marae.</p> <p>Bike tracks, café above Emery Store, gondola, thermal, historic areas, planting area near the WWTP for flax for weaving and tuku tuku panels.</p> |
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**Location: Mamaku Hall**

**Date: Wednesday 14 April 2021 – 6.30pm**

| <b>Homes &amp; Thriving Communities and Aquatic Centre</b><br><b>Elected Members: Cr Fisher Wang, Mercia Yates</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
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| Name                                                                                                               | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Yvonne Rogers                                                                                                      | I agree about improving the Aquatic Centre and when I say that I am thinking of my moko – what legacy are we leaving for them? Make it the best it can be as it's a place for kids to go. New ventilation is definitely needed. We need make sure that the kids from the village have accessibility to the Aquatic Centre and that this accessibility is actively supported - we live in a district of lakes and water ways so water safety skills are really important.                                                                                                                                                                                                                                                                                                                                                                                                                |
| Dave Willis                                                                                                        | I use the pools a lot and I also use the pools at Albany in Auckland often. Albany Pools have better facilities but also manage to keep their prices lower. Supervisors of kids at the Albany Centre (whether they are swimming or not) pay a lower entry fee. In Rotorua non swimming supervisors are no charge but swimming supervisors still pay full fees. So there are incentives that we haven't explored in Rotorua that could be applied here. Rotorua has some of it right but please explore more incentives for users. Rotorua Centre will unlikely ever compete with the likes of Splash Planet, but I think you should still increase what's on offer and go for it. Albany is always chocka – because they have the facilities and the incentives. Is the spectator area around the new 50m pool going to be improved to match the marketable standard of the upgrade 50m |

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|                  | pool? There is now more potential for more competitions etc to come here and the spectator area probably needs to be addressed to match.                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| John Roe         | Water safety - we need to ensure that kids from the outer villages of Rotorua really do have the accessibility to this facility to improve their water safety skills and to enjoy the other benefits that the kids in town receive from using the facility.                                                                                                                                                                                                                                                                                                                                   |
| Euan McLachlan   | This really is an awesome project to focus on – I think Option 3 is the way to go.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Teresa Hodge     | We need a decent facility and kids want a theme park/hydro slides. But what if we got people doing community service or PD to do some of the work on the facility? Would that help keep costs down? Housing: the cost is immense to rent. But at the end of the day there really is no reason for homelessness. Most land here in Mamaku is owned already.                                                                                                                                                                                                                                    |
| Miranda TeKani   | We have been raising money for our own pool here in our community. We are partnering with the AQC staff privately for our kids here for swimming lessons etc. There is an imbalance that we pay rates to get the AQC upgraded but then we have to pay extra to get them there as well, so it's not a win/win for us. Our elderly are heavily impacted every time there is a rates increase. RE: housing, there are so many barriers put in place by what landlord will and will not accept (too many kids, owning pets) balanced against the huge demand for rentals and the cost of renting. |
| Ashley McLean    | We will be able to use our own community pool for swimming sports etc, but we do sometimes use the AQC or QE for physical therapy. Although ACC are likely to allow us to use the community pool here when finished for that. Re: housing: Farmers own most of the land up here so using this land for more homes is unlikely.                                                                                                                                                                                                                                                                |
| Jenny Fagan      | AQC: do/will locals get a discounted rate? Should look into this.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Charlene Preston | Is the issue a lack of houses? Or a lack of APPROPRIATE houses? Lots of people up here have subdivided already because the demand was there and it made financial sense. But the existing infrastructure cannot handle more homes up here, any new development would require significant investment in infrastructure (pipes, water etc etc etc)                                                                                                                                                                                                                                              |
| Rosie Te Kani    | The carpark out here, next to the hall – there was talk of housing homeless there. The initial reaction here was “no”, but what kind of homeless are we talking about?                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Roz Mihaka       | Pool looks amazing after the 50m improvements – long overdue. Needs correct maintenance now. Taupō model: pay for what you use. But affordability for users really needs to be a key consideration.                                                                                                                                                                                                                                                                                                                                                                                           |
| Wendy Roe        | Great that the 50m pool has been done – should have been done long ago. If iwi support iwi, then a lot of the other housing issues will fall into place or become easier to address (ripple effect). There are pros and cons for expanding inner city living and they need to be carefully weighed up.                                                                                                                                                                                                                                                                                        |

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| Darrell Klante    | Does RLC own AQC? Is it high use? NZ contributes so little to the global % of climate change – why do we care? How do we define Healthy Communities?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Pauline van Wijk  | A lot of rehabilitation work happens at the AQC. A lot of retirees use it. What are the risks of the budget blowing out for AQC like it did for Hemo? Has RLC looked at incorporating solar into the new roof at AQC? You could likely run the pools during the day on the solar transfer alone and not even need to invest in the batteries (it's the batteries that are the expensive part of solar). OR you could sell back to the grid and be seen to be actively committed to addressing climate change and sustainability. Will the body corporate type fees that come with apartment living, make it less affordable for people needing homes to live in the inner city? |
| Kim Harland       | How many of us actually use the AQC? We pay a considerable amount of rates but don't get a lot back.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Barry Millar      | We don't have the resources here to support what the AQC can offer. We have access to a lot of lakes for kids to learn about water safety and how to swim.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Mark Frederik     | I believe that the Rotorua community (as a whole) deserves a better facility than what is currently on offer at AQC. We should be thinking broader picture than just our neck of the woods.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Janine Dorman     | I don't think we need to upgrade it to that standard. Do we have to be like all the other cities? We need to look at the basics first (homelessness, safety etc) before dealing with things like pools. There are 2 x new subdivisions going in on Oturoa Rd. Have we thought about a retirement home out here in the rural community?                                                                                                                                                                                                                                                                                                                                          |
| Fiona Montgomerie | Where do the entry fees for AQC actually go? Is the rates contribution the only thing that will be paying for all of this work? Why is there suddenly all these issues with infrastructure?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

### Community Safety

**Elected Members:** Phill Thomass (LCB), Cr Raj Kumar

| Name          | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| Bevan         | Wants more police presence in Mamaku                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Janine Dorman | Provided info about current camera locations, reinforced need for more cameras in Mamaku. Mamaku has a continued issue with boyracers, very distressing for residents, community is working on solutions. Police do not come quickly when called. Just want our fair share of what is already spent on security to come to Mamaku.                                                                                                                            |
| Kim Harland   | Can we encourage social welfare to send people back to where they come from? Perception that homeless are being sent to Rotorua. Tauranga doesn't have a homeless problem because we have their homeless. Mamaku's biggest problem is that our infrastructure network is in town, services, police, etc. Mamaku only gets rubbish service and average lawn mowing service for rates. Paying quite a lot of money for services we don't really have access to. |

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|                  | Autonomy would be nice. Don't want big developments here, don't want lots of cameras. Live here for the quiet lifestyle. Don't want more houses here.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Kelly Harland    | What will Mamaku get for this extra spend on safety? Is there funding for community led safety projects?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Barry Millar     | Need greater security presence in Mamaku to deter anti-social behaviour                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Mark Frederick   | Increase the funding but give some specific funding to Mamaku.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Fiona Montgomery | What spend goes to Mamaku, how many cameras do we have, who accesses them? Been trying to get a community patrol car in Mamaku community for years. Nothing has happened. Kids being chased with knives in playground. How do we stop this? More cameras with better monitoring. Just want our fair share of what is already spent on security to come to Mamaku.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Hunia Rogers     | Spend more so we can get some. Police don't respond. Speed bumps – would be useful in village. Would help with boyracers and burnouts etc. Cameras initially deterred boyracers but they came back when they learnt nothing was being done about what was being picked up – there needs to be consequences.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| John Roe         | How many prosecutions have been made from what's picked up on our cameras? No one reports back to us. Yes spend more, but spend some of it in Mamaku. Mamaku missing out on key services, upgrades etc If there is no consequence, there is no point wasting money putting cameras in. People come to Mamaku because they know police don't come out here.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Euan McLaughlan  | Yes spend more, but spend some of it in Mamaku – don't base the spend on the number of people here, but base it on community need.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Yvonne Rogers    | We all still go into town so initiatives in the city are still relevant. We have some homeless people in Mamaku. Council needs to take pride in village. Lawns aren't mowed regularly. Why would youth or anyone else take pride in the village if Council isn't? Lawn grows to shoulder height. Frustrating. Want to see community patrols in Mamaku started again. Spend more but spend specifically in Mamaku. Mamaku missing out on key services, upgrades etc. Too scared to leave house sometimes because of boyracers out on street.                                                                                                                                                                                                                                                                                                                                                                                                         |
| Dave Willis      | Mamaku definitely needs more cameras. Big problems with boyracers and thefts. Need cameras in entry and exit points to Mamaku: South Rd, Dansey Rd, Maraeroa Rd, Arahiwi Rd. Lighting can be improved, especially at entrances to town. In the village lighting is okay. Cameras already here. But how effective are they? No one reports back on what's picked up. Council needs to spend money in Mamaku. Some homeless here – where are they going to the toilet – we don't have a public toilet – this is disgraceful. This is a health problem. Creates issue with whole community. Tourism issue. Issue for children. Want security patrols in Mamaku. At key times as well. Council needs to talk to the police about monitoring in Mamaku, and how events are being responded to. Would be really helpful if police and council posted to Mamaku Notice Board (Facebook group) weekly about what things they are doing to assist the Mamaku |

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|                  | community. Would reassure community and give evidence that work is being done here. This is not a new discussion – public toilet issue.                                                                                                                                                                                                                                                                                                  |
| Charlene Preston | Shouldn't spend more on security. There is only one issue – meth. This is the problem that needs to be fixed. The people with drug problems are getting drugs through money from the benefit. Waste of money spent on security. It doesn't help this key issue. Need pedestrian crossings.                                                                                                                                               |
| Rosie Te Kani    | Guardians in town are very effective. Already doing enough.                                                                                                                                                                                                                                                                                                                                                                              |
| Miranda Te Kani  | Not worried about boyracers, burnouts etc. Don't spend more.                                                                                                                                                                                                                                                                                                                                                                             |
| Diane Green      | Don't spend more money. Drugs are more of an issue than security.                                                                                                                                                                                                                                                                                                                                                                        |
| Teresa Hodge     | Why should we pay more rates for security services we don't receive? No toilets. Health and safety issue. Speed bumps required. Lawns need to be mowed more. More footpaths. Don't spend more. Give the boyracers, people that want to do burnouts etc - a specific place to go and do these things.                                                                                                                                     |
| Jenny Fagen      | Speeding cars cause risk to children. We want peace of mind that our kids are safe. Need speed bumps. Speed cameras haven't worked in the past. Don't spend more. Give the boyracers, people that want to do burnouts etc - a specific place to go and do these things.                                                                                                                                                                  |
| Ashley Mclean    | What is Council thinking Mamaku needs? We need crossings, speed bumps. We need specific funding and specific solutions.<br>Lawns need mowing. Wasp problems. Kids get stung.<br>Chose to live here so children get a bit more freedom.<br>We want a public toilet, and the basic things everyone else has.<br>Don't spend more.<br>Give the boyracers, people that want to do burnouts etc - a specific place to go and do these things. |
| Michel Nicholson | We want to hear about specific plans for Mamaku. Not hearing anything from Council about what Mamaku should get. We don't get what we pay for.                                                                                                                                                                                                                                                                                           |
| Wendy Roe        | Is MSD sending people to Rotorua? Need speed bumps. Want a public toilet. Provide a safe and specific place for boyracers to go. Current cameras in place not very effective. Need cameras on main roads coming in and out of Mamaku. Cameras need to be monitored adequately. Cameras are a deterrent.                                                                                                                                  |
| Ken Craig        | Speed bumps to slow traffic down.<br>Provide a specific place for boyracers to go.                                                                                                                                                                                                                                                                                                                                                       |
| Marie Craig      | Want a public toilet.                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Pauline Van Wijk | The problem keeps moving. Reserves to motels etc. Council needs to put pressure on MSD to provide wraparound services.                                                                                                                                                                                                                                                                                                                   |
| Darrell Klante   | Are there tangible results from what is already being spent on inner city security? Homeless have said they come to Rotorua because they get more stuff. Provide a specific place for boyracers to go. Is it council's role to provide community safety, or is it the police's role? No additional spend – but more allocated to Mamaku                                                                                                  |

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| Ros Mihaka | Balancing act, council problem or police problem? Works in an office on Fenton street, has a hell of a view every day. There are police at the motels every single day. People abusing each other, going to the toilet in public spaces in the middle of the day. Problem has just been shifted from CBD to motels on Fenton. Not just about Mamaku. Most of us work in town. We want to know we are going to be safe in town. Want road safety and improved footpaths. No extra spend on community safety. |
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**Finance: Fees & Charges, Rates, UAGC**  
**Elected Members: Mayor Chadwick and Cr Reynold Macpherson**

| Name                              | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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| Teresa Hodge                      | Do not want homeless people living in Mamaku. We want Mamaku to retain its character and do not want housing development in Mamaku, concerned that more development will cause the area to grow towards Tauranga. We need a public toilet up here. It took years to get a park and now there is no public toilet. Rates are high in year one and then drop low in year 2. We need more infrastructure up here in Mamaku. The rates increase for rural residential is not fair. |
| Michel Nicholson                  | Council spends lots of money but Mamaku doesn't even have kerbing and channelling. Children have to walk to school in drains. Road safety is a concern – it is dangerous here. People speed and it is unsafe for children.                                                                                                                                                                                                                                                     |
| Michel Nicholson<br>Ashely McLean | We want a plan specific for Mamaku Village roading and safety.                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Rosie Te Kani                     | For our rates we expect our fair share of the roading budget. We need more footpaths and sealed roads – Patetere Street, Umuroa Street, Tawhero Street and Rata Street is a dirt road. South Road is where the school is and there is no footpath. We have just had a large rates increase and now Council is increasing them again.                                                                                                                                           |
| Diane Greenaway                   | Only lived in Mamaku for 6-months. Is concerned by the disparity between Mamaku and town. Upset that Mamaku pay water rates and people in town don't. We cover the rates burden for services that those in town use such as the library. Unhappy that rural residential average rates increase is much higher than the residential rates increase.                                                                                                                             |
| Ashley McLean                     | Most of Mamaku will get an average rates increase of at least 15-16%. I have a basic 3 bedroom house with 4 children. Very concerned about the rates increase for those in the rural residential sector. If your property is worth more, you do expect rates to increase but the increase this year is a very large increase.                                                                                                                                                  |
| Rosie Te Kani<br>Charlene Preston | Different regional boundaries in Mamaku Village. One side is BOP Regional Council and Waikato Regional Council. Each council has different rules and costs.                                                                                                                                                                                                                                                                                                                    |

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| Pauline Wyk    | Keep housing development in town. We do not want more housing in Mamaku. Growth is not a good thing because it puts extra pressure on infrastructure. An average rates increase of 9.2% is ridiculous.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Darrell Klante | We have stormwater problems. Drains are not cleared. Roads and channelling are not formed. Water gets into septic tanks. Parks and reserves are unkempt. Reducing the UAGC might be good for some property owners, but it will cause an increase in others rates. The value of a person's property does not reflect their cashflow or ability to pay. Council needs to reduce debt. Council needs to focus on core services and not do non-essential projects like the lakefront and public art statues.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Ros Mihaka     | The Energy Events Centre is good as it brings a lot of revenue and activity into the city. Maintenance of Parks and Reserves in Mamaku is not adequate. Mamaku as a hub needs connecting up to what we need for what we've got. Agrees with fees and charges for user pays for example dog registration. Adjusting fees and charges versus increasing rates. Do not rob Peter to pay Paul. It is a struggle to pay the rates as they are increasing as our wages do not increase. A beautiful city is all well and good, but affordability is the issue. Proposed average rates increase is 15.9% for rural residential and this will be a struggle to pay especially since COVID-19. The rates relief application process is difficult and takes too long with too many steps involving multiple contacts with council to advance the process. The process is so hard it has stopped people from applying. After doing this long process, I only saved my family the 10% penalty fee. It would be better to have no penalty fees as all I needed was more time to pay. |
| Marie Craig    | Very supportive of the Library. We have lost the mobile library bus to Mamaku since COVID-19 and we would like to have it back. Good to have it located near the school and the community could access it there.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Wendy Roe      | The rates increases do not have any regard to the ability to pay. The issue with rates increases is affordability. Does not support rates increases. Council needs to manage growth better and how we spend.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Kelly Harland  | The mobile library bus only comes to Mamaku during the day when most people are at work and the elderly cannot always easily access this service.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Janine Dorman  | The community association and council are working together regarding the library bus and a focal point for it with regularity of visit times. Mamaku parks and reserves need more work and the community association are working with council on this. The gardens in the main street have not been touched for some time and all gardens up here need more attention.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Kim Harland    | Animal control are a good service but can be a little inconsistent up here in Mamaku. We need more footpaths. Lawn mowing service is terrible and not undertaken regularly enough. Council could provide us a tractor and mower, and a community member would do the mowing. Council could employ a grounds person locally to look after Mamaku and this solution would give someone employment and our grounds would improve. Mamaku does not have                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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|                                                                                          | a sewerage system. Would like Mamaku to become semi-autonomous and have our own council with our own budget.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Fiona Montgomerie                                                                        | We have storm water drainage issues. Lack of lawn mowing. Our rates are subsidising services in town and our services are lacking here. We need judder bars on streets to reduce speed and improve road safety.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Barry Miller                                                                             | Mamaku would be supportive of fees and charges increases and less rates.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Fiona Montgomerie<br>Janine Dorman<br>Kim Harland                                        | Creating a dedicated space for a boy racer pad could help keep the streets safer. Cecil Road would be a good location for this.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Dave Willis                                                                              | Supports fees and charges to increase – option 2. Frustrated by the rateable value process, that a house can double in value, yet there have been no improvements made to the house. Council are contributing to the house value increases and making houses unaffordable. Rates increases are not logical. Last year there was no increase and then this year there is a large increase. It is not consistent and does not make sense. The increases are misleading and appears that we are spending a lot now and not much later as the increases are lower. This looks good but maybe a change of council will come and increase spending again. A good indication of spending would be to see a graph of projected future projects. Infrastructure is pivotal and council needs to think about public toilets for Mamaku as a priority. Not aware of any new projects for Mamaku. Have looked through the consultation document and Mamaku is only mentioned once and the Council need to show they have more interest here. Wants to see more planning for community hubs. There needs to be an action plan for every village. |
| Yvonne Rogers                                                                            | Animal control are a good service – see them up here quite a bit. Unfair that Mamaku pay water rates but people in town don't pay for water. Thought everyone paid for water.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| John Roe                                                                                 | Concerned that Mamaku pay water rates and that no one in town pays water rates. Thought everyone paid water rates. Cemetery needs more maintenance. A local person would do a better job and more frequent maintenance.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Damon White                                                                              | Building trade needs major reform. Surprised at the level of rates increase.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| John Roe<br>Yvonne Rogers                                                                | Council could award community contracts and this would be a good initiative and would help locally with maintenance and grounds keeping etc. To have successful community contracts, you need to have the right leadership in the community. The community needs to agree and there are very different values here in this community from different groups and would make community contracts difficult to manage.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Strategies</b><br><b>Elected Members:</b> Shirley Trumper (RCB) and Bryce Heard (RCB) |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Name                                                                                     | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

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| Ros Mutaka               | Need water drainage, kerbing and footpaths. Rain water flows back to properties as there are no road side drainage, this affect the sewage systems in properties. Needs to control stormwater flow.                                                              |
| Marie Craig              | Need speed bumps in Karamu Rd, Umuroa St and Patetere St                                                                                                                                                                                                         |
| Darrell Klante & Pauline | Why is a growth a good idea? Why we need to bring people from overseas? Climate action plan compliances change the current standard of living, so why do we have to participate in climate action plan?                                                          |
| Wendy Roe                | Have no footpaths in South Rd.                                                                                                                                                                                                                                   |
| Kelly Harland            | Need bus stops. Is there a plan regarding the mill?                                                                                                                                                                                                              |
| Kim Harland              | Fundraised for a swimming pool in Mamaku, so do we need to pay for Aquatic Centre upgrade? We do not need 5000 neighbours. Wouldn't there be a conflict of interest for Council if a CCO for property development is set up?                                     |
| Janine Doorman           | Need roading, footpaths, kerbsides and public toilets                                                                                                                                                                                                            |
| Barry Miller             | What is bringing in another CCO for property development would do to resource consenting process?                                                                                                                                                                |
| Dave Willis              | Everything is interconnected. Infrastructure needs development before hosing. Need public toilets in Mamaku. Tennis Court needs to be upgraded and brought up to standards and maintained ( Council Contractor came and dug a big hole and it hasn't been fixed) |
| Yvonne Rogers            | Need speed bumps outside the park, main road, Tarena Rd , Mamaku St and South Rd                                                                                                                                                                                 |
| John Roe                 | Need reticulated sewage system                                                                                                                                                                                                                                   |
| Teresa Hodge             | Need footpaths, speed bumps in Tarena Rd, Patetere St, Okohiriki Rd and Umuroa St. Tawhero St and Rata St are not sealed.                                                                                                                                        |
| Ashley Mclean            | Raised pedestrian crossing required in South Rd intersection.                                                                                                                                                                                                    |
| Jenny Fagen              | Need regular maintenance in the Domain                                                                                                                                                                                                                           |
| Charlene Preston         | Can we have a lower rate because we do not get the same facilities as in the town.                                                                                                                                                                               |

**Location: Te Ao Marama, Ohinemutu**

**Date: Tuesday 20 April 2021 – 6pm**

| <b>Homes &amp; Thriving Communities and Aquatic Centre<br/>Community Safety<br/>Finance: Fees &amp; Charges, Rates, UAGC<br/>Strategies</b>                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
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| <b>Elected Members: Cr Mercia Yates, Cr Fisher Wang, Cr Trevor Maxwell, Cr Reynold Macpherson, Cr Dave Donaldson, Jennifer Rothwell (LCB) , Cr Raj Kumar, Phill Thomass (LCB)</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Name</b>                                                                                                                                                                       | <b>Feedback/Comments</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Grace Hoete                                                                                                                                                                       | <p><u>Community Safety</u><br/>Council could consider Maori Wardens as part of the community safety plan with street walking as part of the role.</p> <p>There is a rising crime rate so I am all for the community safety plan. It is not just about CCTV cameras, it is about working with rangatahi and finding out why they are on the streets to start with. We need a safer community. Whoever benefits from the community safety plan should contribute.</p> <p>I like option 1 as it looks like the stronger option.<br/>You could consider developing a young adult/adolescent service as part of the City Guardian team.</p> <p><u>Aquatic Centre</u><br/>Definitely want the Aquatic Centre fixed up as it is a central location and we need to spend extra and invest in our youth. It needs to be free for families especially those who are there is a safety capacity, watching children in the water. It is great to have these facilities but I can't afford to go. The aquatic centre needs to be a community centre and a community playground for young people, lay it out as a place that youth want to go to. I support Council's preferred option 3. Let's do it.</p> <p><u>Fees &amp; Charges</u><br/>You could introduce one day per week of free parking. I have seen this work in Wellington city centre. I would rather pay more for parking and pay less rates. I don't want the fee for building consents to increase. The fee is too high already and we need homes on whanau land and we don't want to make this harder.</p> <p><u>Rates</u><br/>Services should be all the same regardless of value of property. Pleased our rates increase of 9.2% is still in single figures, as other places have had bigger increases.<br/>Please ensure that people receiving the services are treated the same, people with higher value properties shouldn't receive better services.</p> |

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|                | <p>Need more uniformity around services for example rubbish collection. In town they have fancy designed wooden rubbish bins in town and in suburbs we get a green plastic bin. Parks are unequal across the city – better areas have better parks.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Jody Paul      | <p><u>Community Safety</u><br/>Rotorua has always had a serious crime problem and has done for years.</p> <p><u>Rates</u><br/>There are water meters on our properties in Ohinemutu. Concerned our traditional use of bathing will be affected by water meter, the use of cold water to cool hot water; urban v traditional use. We are concerned that we are going to be charged.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Aroha Tapsell  | <p><u>Aquatic Centre</u><br/>I support Council's preferred option 1. Think about having two hydro slides!</p> <p>Start doing family passes for purchase as currently you have to pay per child and per adult.</p> <p><u>Rates</u><br/>Rates are too high, 9.2% rates increase is extraordinary. This is well above CPI and then every year after comes a 3% increase. At the end of this plan it totals about a 36% increase. You will out rate people out of their houses. Wages are low and with these rises, we won't be able to afford to go to the Aquatic Centre, EEC etc.</p> <p><u>Fees &amp; Charges</u><br/>I have just returned from overseas and am shocked that we have to pay for parking. This land was gifted so we should not have to pay for parking. Increase parking rather than rates; do not increase building fees as whanau are wanting to build;</p> <p><u>Resource Consents for Geothermal (BOPRC)</u><br/>Concerned about the impact on geothermal water in the vicinity. Frustrated that you need to have a resource consent to drill a bore for geothermal. Needing a resource consent for accessing geothermal water or maintaining bores is oppressive.</p> |
| Mo Konuiarangi | <p><u>Water and Geothermal (BOPRC)</u><br/>Has concerns around water and geothermal at Ohinemutu.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

**Location:** Rotorua Lakes Council Chamber

**Date:** Thursday 22 April 2021 – 6pm

| <b>Homes &amp; Thriving Communities and Aquatic Centre</b><br><b>Elected Members:</b> Cr Reynold Macpherson |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
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| Name                                                                                                        | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Ryan Holmes                                                                                                 | <p><u>Housing</u><br/>Property development is not a core function of council. It is a huge risk ridden venture for council to undertake with the risk of downturn, inflation etc. The risk will fall onto ratepayers.</p> <p>On page 9 of the consultation document there is a project listed under light Partnering for \$4m Airport Business Plans. Queried if a business plan had been done on this project before making it into the consultation document. Concerned about the uptake on sections there, will cost council a lot in infrastructure and what if the sections sit there vacant for years.</p> <p>Queried if the objective of property development was to make money, it would be good if money could be made which could then reduce rates for ratepayers. Ratepayers do not know what the benefits of this are and yet are been asked to pay for it. Some of council funded projects in the document such as Peka Block and Owahatira shouldn't be in this document without more information given.</p> <p><u>Aquatic Centre</u><br/>Adding spas is competing with other operators such as the Polynesian Pools, Waikite Hot Pools. Concerned that council are using the swim school as the justification to upgrade the whole centre.</p> |
| Richard Noke                                                                                                | <p><u>Housing</u><br/>What makes council think they can do property development? Already the road is littered with other council mistakes. Council is not good at this business and needs to stick to their core business.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Ray Gatland                                                                                                 | <p><u>Housing</u><br/>Housing is a progressive move in this direction. If council plan to do this, there must be a strong emphasis on the successive steps with tight governance moving from step to step and rigorous evaluation of every step.</p> <p><u>Tarawera Sewerage Scheme</u><br/>We want confirmation from council. We know this scheme has to happen, but we've been receiving mixed messages from Council regarding timing and planning etc.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Ian McLean                                                                                                  | <p><u>Aquatic Centre</u><br/>If you cannot do the Tarawera Sewerage Scheme then I only support the minimum option 1 for the Aquatic Centre – repair only.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

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| Fiona McAllister                   | <p><u>Aquatic Centre</u></p> <p>We are trying hard to get the Tarawera Sewerage Scheme and to see Council wanting to spend money on bombing pools, lido area etc is hard to see.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Libby Fletcher<br>Fiona McAllister | <p><u>Tarawera Sewerage Scheme</u></p> <p>Keen to have a reticulated sewerage scheme and have been waiting a really long time, have been pushing for this since 2012.</p> <p>The community are appalled at the cost of the scheme with having to pay \$33K. A number of the community don't have the \$33K to put into this. Appalled that there is no flexibility for payment. Upset that other communities have been offered flexible payment options e.g. Rotoiti, and Tarawera has not.</p> <p>There has been 2 letters from council to the community and 75% of the community have to agree to the scheme for council to commit to going ahead with the scheme. The \$33K is not a guaranteed sum to pay, we are not exactly sure what the total cost will be. The community do want the scheme but want to know the total cost firstly before giving their agreement and support – it is like a chicken and egg scenario.</p> <p>We want to see the sewerage scheme in Year one of the LTP – want it to start on 1<sup>st</sup> July 2021.</p> |
| Aaron Gillions                     | <p><u>Housing</u></p> <p>It isn't the role of Council to create another CCO and partner with developers. You see the central government and local government initiatives but council end up footing the bill for these things and it adds drastic increases to rates. This needs to be cut from the budget.</p> <p>I do not agree with council becoming involved with property development. Developing inner city living will be high risk and the ratepayers will carry that risk.</p> <p><u>Aquatic Centre</u></p> <p>The pool is a disgrace. The outdoor pool work is brilliant and more work needs doing. The plan for option 3 is great but currently under funded by \$10m. It is vague where this \$10m will come from and concerned that rates will be increased and double debt to get this funding.</p>                                                                                                                                                                                                                                    |
| Keith Garratt                      | <p><u>Housing</u></p> <p>I'm representing GreyPower and my comments are on behalf of this group. Councils are not developers. But it is inevitable that Council has to become directly involved in development to meet the demand that is there.</p> <p>The elderly currently don't have options for other housing if they wish to leave their family home, there are only retirement villages currently.</p> <p>Maybe Council does need to be involved directly. In Britain, Councils have traditionally built housing estates with long term rental options. This is a gap in our market.</p> <p>Council could consider graded development contributions for different types of development.</p> <p><u>Aquatic Centre</u></p> <p>The option 3 master plan seems all targeted at the youth. Please remember the Aquatic Centre is a good resource for the elderly for exercise for swimming and aqua jogging. Please consider the needs of the elderly from the outset and</p>                                                                      |

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|                | <p>ensure it is not just a children's theme park that the elderly won't feel comfortable attending.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Janet Wepa     | <p><u>Housing</u><br/>Sees the property development does fit between both the developer and council, but wants to see the developer contributing more. Concerned with the amount of activity for Pukehangi and Eastside, there are other communities in need. The Fordlands Community Association will be submitting feedback on a not for profit concept. So many people are put into motels for emergency housing which is having enormous social problems. The Fordlands Community Association wants Council to partner with us for a solution.</p> <p><u>Aquatic Centre</u><br/>Council is very good at getting external funding. I support option 3. It is vital for our community.<br/>The 9.2% rates increase is very high.</p>                       |
| John Pakes     | <p><u>Housing</u><br/>Council should be involved in development. Currently there is a large proliferation of big 5-brm houses and developers are building houses not fit for needs. We need affordable housing and council has a role in this. I see no problem with council houses as this will be how people get housed.</p> <p><u>Aquatic Centre</u><br/>Supports Option 3 – this is the way to go.<br/>We thought we wouldn't get \$20m funding for the lakefront but we did! So in this regard, I believe Council will get the funding for the \$10m needed for the Aquatic Centre.</p>                                                                                                                                                                 |
| Maraea Pomana  | <p><u>Housing</u><br/>Agree with inner city living.<br/>It seems the focus is on more affluent areas are going to get a neighbourhood centre. There is a need in our deprived community (Fordlands) for a neighbourhood centre and this was promised 14 years ago.<br/>Supportive of development contributions. Developers should be charged a lot more, I feel like they get off a lot of costs, but the cost needs to be realistic or else they won't develop.</p> <p><u>Aquatic Centre</u><br/>Supports Option 3. It is a thoughtful plan.<br/>Currently there isn't much to do for poorer families in Rotorua.<br/>Please ensure that the upgraded centre will remain clean, currently it is not a nice place to visit and I don't want to go there.</p> |
| Kerry Starling | <p><u>Housing</u><br/>Does not want rates increased for council to work with property developers.<br/>Does not want ratepayer money at risk if Council gets it wrong.<br/>Council does not have good success at running CCOs.<br/>Council's core service is not development. Council can help developers by cutting the red tape with consenting and speed up the process. Council can</p>                                                                                                                                                                                                                                                                                                                                                                   |

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|                                                               | <p>work with other parties but not at the cost of ratepayers. The priorities need to be core infrastructure such as the Tarawera Sewerage Scheme.</p> <p><u>Aquatic Centre</u><br/> Supports option 3. Happy to pay for the kids of Rotorua to have a swim. This socio-economic area of the community needs something. Keep entry charges low so that it is easier for kids to afford to attend. Other fee/charges should be user pays so that the Aquatic Centre can be fully funded, so that the pool can be accessed by all.</p>                                                                                                                                                                                                                                                                                                     |
| Sandy Clarke                                                  | <p><u>Housing</u><br/> It is risky going out of the Caldera for more housing.<br/> Council working with developers is risky – look at the Lakes subdivision in Tauranga – the developer got it wrong.<br/> Council should leave property development to the experts. Council does not have expertise in this area.</p> <p><u>Aquatic Centre</u><br/> Supports Option 3.<br/> Need to address equity and access to swimming lessons. Learn to swim needs to be available to all children.</p>                                                                                                                                                                                                                                                                                                                                            |
| John Carlyon                                                  | <p><u>Housing</u><br/> Wants to see Council getting the regulatory/compliance area more refined before progressing too far.</p> <p><u>Aquatic Centre</u><br/> Supports option 3. Everyone should be able to swim and all our children need to learn how to swim.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Josh Morgan                                                   | <p><u>Aquatic Centre</u><br/> Supports option 3 but wants to ensure Council receives the \$10m funding.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Justin Adams                                                  | <p><u>Aquatic Centre</u><br/> Supports option 3 and wants hydrosides.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Kerry Starling<br>Sandy Clarke<br>Josh Morgan<br>John Carlyon | <p><u>Tarawera Sewerage Scheme</u><br/> Tarawera needs a reticulated sewerage scheme. The community want more financing options. The \$33K lump sum amount to pay is troubling and not all can afford this.</p> <p>Want the design and planning to commence as of 1 July 2021 in year one of the Long-term Plan.</p> <p>Uncomfortable signing the form when we do not know what the total cost will be. Signing the form feels like signing an open cheque. We are concerned that if we cannot pay that we will end up in court. The form was for both supporting the scheme and agreement to pay for the scheme. We support the scheme but don't support the finance.</p> <p>Rates on average in Tarawera are going up 24.6% and this makes the scheme unaffordable for some people. Don't receive many services for our rates, no</p> |

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|              | <p>rubbish, no storm water and no sewerage. We already pay significant amount of rates and now there is a large increase on rates this year and we are been stung again by being expected to pay for the sewerage scheme.</p> <p>Council have their priorities wrong. Council should borrow so participants can pay off the \$33K over 25 years and can pay it off inter-generationally.</p> <p>It is a significant amount of money participants are required to pay. Can't Council put more funding towards this. It seems that other areas of Rotorua have more support e.g. Rotoiti. It seems that Tarawera are treated differently as it is perceived that Tarawera can afford it.</p>                                                                                                                                                                                                                                                                                                                    |
| Roger Bird   | <p><u>Housing</u><br/>Council should not be in business. Elected people without business acumen is most irregular.</p> <p><u>Aquatic Centre</u><br/>Supports option 1 –repair only. The funding is better spent elsewhere.</p> <p><u>Springfield Golf Course</u><br/>Council must have land elsewhere that can be subdivided for housing without cutting up parks.</p> <p><u>Rates</u><br/>Commercial properties cannot afford the rates increases.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Brett Wilson | <p><u>Housing</u><br/>Council is not good at business historically.<br/>Council should be an enabler for housing and shouldn't get their hands dirty in the development space. An Auckland subdivision developer (Hobsonville) worked with Council to get the cost of the infrastructure built into the cost of the land and it was paid off over time.<br/>Council need to create an environment that attracts people, business and employment here and grow the ratepayer pie.<br/>Council needs to fix the broken communities.<br/>There needs to be a change of mind set for council. The decision-making process is frustrating to deal with.</p> <p><u>Aquatic Centre</u><br/>Supports option 1 –repair only. Council has far bigger problems to deal with than spending money on the Aquatic Centre.</p> <p><u>Rates</u><br/>There are bigger issues we need to tackle and council is picking too many issues to spend on, need to scale it down.<br/>Council must be reaching their debt ceiling.</p> |
| Kevin Coutts | <p><u>Housing</u><br/>We have good property developers already.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

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|                              | <p>We're not attracting more people to live here, how do we attract more people to live here. The more people that live here, the more rates will be paid and the less other peoples rates will be.</p> <p><u>Aquatic Centre</u><br/>Supports option 1 –repair only. We do need a decent Aquatic Centre but is not comfortable with the level of funding for other options.</p> <p><u>Springfield Golf Course</u><br/>I don't play golf but it does seem a shame to wreck a beautiful area.</p> <p><u>Rates</u><br/>There is a total of 44% rates increase throughout this 10-year plan. Ratepayers are sick of been a cash cow.<br/>There are bigger issues we need to tackle and council is picking too many issues to spend on, need to scale it down.</p> |
| Amelia Hall<br>Michel Watson | <p><u>Housing</u><br/>Communities do need to thrive. Our community, Ngapuna is railroaded by pollution from commercial industries and is not thriving. Wants to know what the Ngapuna community will look like as part of this plan. The plan talks about communities as a whole and there are big issues in the immediate surrounding areas. Want Ngapuna Village promoted as a health hub for medical research, tiny homes etc and wants to see it become a thriving community for health and wellbeing.</p> <p><u>Aquatic Centre</u><br/>Supports option 1 –repair only.</p> <p><u>Rates</u><br/>It is noticed that every 3-years when an LTP comes out that the rates increases spike.</p>                                                                |
| Marianna Te Rangi            | <p><u>Housing</u><br/>There does need to be change.<br/>Businesses can help to enable community growth and what is going to attract people here to Rotorua. We need to ask is Rotorua attractive to come to? It needs to be that the closer you get to town the more you are pulled/drawn to town.<br/>The timeframes for the plan are delayed. The process needs to be enhanced to make it more efficient.</p> <p><u>Aquatic Centre</u><br/>Supports option 1 –repair only. The less money spent on the Aquatic Centre the better. We should be swimming in the lakes. Money is better spent on other important issues where it is needed, like community safety.</p>                                                                                        |
| Frank Hickey                 | <p><u>Housing</u><br/>Council needs to stick to its knitting and stick to core services.<br/>Don't want the risk of property development and council needs to minimise risk. Council can assist developers but don't take on the risk.</p> <p><u>Aquatic Centre</u></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

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|                                                                                                                 | <p>Supports option 1 –repair only.</p> <p><u>Rates</u><br/>Council justify the rates increases for what they want to do every 3-years. Is there ever a time when Council decide not to spend any money in a year. The rates increases worries me every 3-years.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <p align="center"><b>Community Safety</b><br/><b>Elected Members: Cr Dave Donaldson, Cr Sandra Kai Fong</b></p> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Name                                                                                                            | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Keith Garratt                                                                                                   | <p>Agree community safety is an issue but should be the priority over other projects. Not enough happening. Statistics do not reflect those that are not reporting crime which is a significant amount. Police presence in the past were more active than now. Fewer police patrolling the streets. Need more than the proposed amounts in the LTP, suggested \$5 million.</p> <p>Disappointed that the so called “Golden Mile” of motels is now full with emergency housing placements. This will affect future tourism as there are less accomodation options available. Council need to prioritise Community safety over other projects.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Brett Wilson                                                                                                    | <p>Community safety is one if not the most pressing issue in Rotorua. Meth pandemic in the last 5 years in Rotorua is 50% above the national average. One in seven fail drug tests. Large criminal element in Rotorua, not just in certain neighbourhoods but in the motels on Fenton Street as well. Saw gang violence and intimidation at Ōkareka so it is prevelant in our community. Community initiatives proposed in the LTP needed further detail to inform the public. Can council develop initiatives/strategies to combat/address the issues around drugs/family violence and gang influence on families, especially those in the lower socio-economic situations as they are the most affected. No confidence in Central government providing solutions. Local government are here and need to be more proactive in addressing these issues. The community safety plan seems to just be focussed in the urban area. The lakes community has issues as well and would like initiatives out there as well. Proposed the possibility of council developing youth programmes in partnership with other agencies such as police, Māori Wardens to train youth as community patrol for their own areas.</p> |
| Amelia Hall                                                                                                     | <p>Wondered if the amounts proposed (500k or 750k) are enough as this issue of community safety seems to need much more funding than these figures. Wanted clarification as to what the funding would be spent on. If it is salaries/wages for more staff then she does not support it. If it is to implement initiatives to address community safety then she supports the options.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Ryan Holmes                                                                                                     | <p>Increase the proposed amount for Community Safety to \$5,000,000.00. Community Safety needs to be prioritised over everything else as it is getting worse every year. LTP needs more clarity regarding the figures and what they will be utilised for and what is currently being spent. Unsavoury element in the Fenton Street Motels. If Council proposed CCTV on every street then the public would definitely support it. Does the current option in the LTP identify how many more cameras and the proposed locations for them.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

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| Ray Gatland     | Supports a community safety plan but current proposal lacks key information. There needs to be more rigour with regards to the analysis of the reporting of the information to ensure effectiveness of the option. Hopes council will provide statistics for the public to justify the spending.                                                                                                                                                                                                                                                 |
| John Pakes      | Wanted clarification about what is causing all the issues regarding community safety. Supports council spending on community safety but should be education focussed.                                                                                                                                                                                                                                                                                                                                                                            |
| Janet Wepa      | Gave explanation of Fordlands community and the issues regarding community safety in that area. There is currently a community safety strategy being implemented there. Councils proposal is punitive. More CCTV and police in Fordlands will not work. Need a different approach for the issue of community safety. Would like to see council working with local community groups and trusts to support the initiatives that are currently being implemented. Council needs to be proactive in supporting/initiating interagency relationships. |
| Maraea Pomana   | Local groups in Fordlands have a solution to the community safety issue. Need council to support these initiatives. Would like to see a liquor ban in emergency housing motels. Alcohol is prevalent in the motels which is unsafe for young kids.                                                                                                                                                                                                                                                                                               |
| Aaron Gillion   | More CCTV and security is not the solution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Harina Rupapera | There is a huge issue with the emergency housing in motels. Need 1700 more homes, what is council proposing to address this?                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Sandy Clarke    | Is Tarawera included in the community safety plan? There are issues with safety in Tarawera as well. Wants the council to help the lakes communities as well as the urban area. We pay more in rates yet don't receive the same services as the urban area. Council is very deliberate in its consultation process instead of prioritising the areas of need (Tarawera reticulation scheme). Supports the scheme, but needs to know the mechanics/details.                                                                                       |
| John Carlyon    | Don't mind an increase in rates if we had the infrastructure and services to support the increase. Wants the council to help the lakes communities as they are rate payers as well. Supports the reticulation scheme, but needs to know the mechanics/details.                                                                                                                                                                                                                                                                                   |

**Finance: Fees & Charges, Rates, UAGC**  
**Elected Members:** Mayor Chadwick & Cr Wang

| Name          | Feedback/Comments                                                                                                                                                                             |
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| Keith Garratt | Grey power advocate – Retired elderly are usually asset rich, money poor. The more the user pays would be a better option for this community                                                  |
| Aaron Gillion | Services provided should be user pays<br>Presuming value for money is being provided<br><br>No problem with increase in Rates if receiving value for money<br>Are we getting value for money? |

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| Janet Wepa                                      | Big developments should be paying their own. I.e: development consultants<br><br>In favour of reducing UAGC, would help the lower socio community                                                                                                                                                                                                                                                                            |
| Maraea Pomana                                   | Is it wise to increase debt considering current environment?                                                                                                                                                                                                                                                                                                                                                                 |
| John Pakes                                      | Talked about value for money – huge balancing act.                                                                                                                                                                                                                                                                                                                                                                           |
| Kerry Starling & Parter? (ladie with pony tail) | Lowering UAGC does not benefit Tarawera Residents<br>Prefer increase in UAGH<br>Continued to talk on behalf of Lake Tarawera residents and their scheme recommendations.<br><br>Prefer UAGC high – Option 3<br><br>Wouldn't like to see kids paying extra for aquatic Centre services<br>Council should subsidize<br><br>Core sewage infrastructure<br><br>Problem with townies coming in to use collection<br>Organic would |
| Josh Morgan<br>Tarawera resident                | As a Tarawera resident we get no value for money – no rubbish collection, no storm water, no sewerage etc<br>Option 3                                                                                                                                                                                                                                                                                                        |
| John Carlyon                                    | Living on an half acre, I have a state of art system approved and endorsed by Council. The suggestion that I now have to pay over \$50k something I cannot endorse.<br><br>Prefer Option 1                                                                                                                                                                                                                                   |
| Justin Adams                                    | Questioned the prediction of increased rates due to increased housing numbers. Suggested building upwards.                                                                                                                                                                                                                                                                                                                   |
| Frank Hickey                                    | Don't mind increase in fees?                                                                                                                                                                                                                                                                                                                                                                                                 |
| Mariana Te Rangi                                | Commented on inner city growth                                                                                                                                                                                                                                                                                                                                                                                               |
| Roger Bird                                      | Building apartment now and Building regulations are arguous?                                                                                                                                                                                                                                                                                                                                                                 |
| Brett Wilson                                    | Focus needs to be on growing the pie<br>Set up and attract and grow more business<br>Need to be thinking bigger<br><br>Twinking UAGC insignificant<br><br>Redesign whole CBD,<br>Don't mind new environment...                                                                                                                                                                                                               |

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|                                                                                              | <p>Council needs to drive process?<br/>Manage growth to help pay rates... and redo infrastructure</p>                                                                                                                                                                                                                                                                                                            |
| Kevin Coutts                                                                                 | <p>People could pay more for fees.<br/>Don't want to create slums, be careful with high risers<br/>Targeting too much in one hit.<br/>Safer community – should be top of list. Far more important than some of these big projects.</p>                                                                                                                                                                           |
| Amelia Hall                                                                                  | <p>Asked about UAGC<br/>How much are we getting from the rates?<br/>Asked too clarify shortfall on pages 28 &amp; 29?</p>                                                                                                                                                                                                                                                                                        |
| Libby Fletcher                                                                               | <p>Rates Affects Tarawera .</p> <p>Don't want further development unless wider road.</p> <p>Discussion took place about abandon Sirens. Community reliant on cell phones. This is a safety hazard.<br/>Improved infrastructure required – Telco?</p> <p>There is currently a No dogs on Reserve policy for Rangiuru Bay, would like an exemption for local dogs. (This could save some money on dog control)</p> |
| Pete F                                                                                       | <p>Wouldn't mind footpaths?</p>                                                                                                                                                                                                                                                                                                                                                                                  |
| Richard                                                                                      | <p>Jubious about the whole process<br/>For us the process is really important.</p> <p>Thought we were here to discuss our issues.</p>                                                                                                                                                                                                                                                                            |
| Fiona Mcallister                                                                             | <p>At the an LCB meeting held last year it was unanimously agreed to clear the pine edging that is bordering the footpath as they're a trip hazard.<br/>We just want them taken out as they're a total hazard.</p> <p>Advised that she emailed Phil Thomas but it was never acknowledged.</p> <p>Also told we're getting a toilet block at Stoney block, Is this confirmed?</p>                                  |
| Ryan Holmes                                                                                  | <p>Understands Tarawera<br/>No problem with fees &amp; charges (nuts &amp; bolts)</p> <p>More detailed information required in the budget to capture the Capex to be able to make an informed decision.</p>                                                                                                                                                                                                      |
| <p><b>Strategies</b><br/><b>Elected Members:</b> Cr Mercia Yates &amp; Cr Trevor Maxwell</p> |                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Name                                                                                         | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                |

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| John Carlyon     | Tarawera WWS – RLC to fund through borrowing & charged back through rates.                                                                                                                                                                                                                                                                                                                                                                   |
| Josh Morgan      | n/a                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Kerry Starling   | Tarawera WWS – RLC should borrow to fund scheme – community support the scheme but not the funding model.                                                                                                                                                                                                                                                                                                                                    |
|                  | Climate change – Staff have the skills to come up with plan without spending any more money on consultants.                                                                                                                                                                                                                                                                                                                                  |
| Justin Adams     | n/a                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Sandra Goodwin   | n/a                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Sandy Clarke     | Tarawera WWS – RLC to fund through borrowing & charged back through rates.                                                                                                                                                                                                                                                                                                                                                                   |
| Amelia Hall      | Infrastructure/Climate change – Improve water/wastewater infrastructure to cope with higher demand for water/wastewater due to climate change.                                                                                                                                                                                                                                                                                               |
| Brett Wilson     | Economic Development – Create strategy to increase ratepayer base. Plan to attract jobs to increase ratepayer base. Look at potential new businesses e.g. call centres. Create a plan to improve infrastructure & convince businesses to invest in Rotorua. RLC needs to be the enabler not the road block. If a business is creating jobs provide them a rates rebate. RLC to provide/enable land for business. Build resilient strategies. |
| Frank Hickey     | Economic Development – Improve the customer experience with planning. (5 days to see a staff member) Provide a go to person that is available within an improved timeframe.                                                                                                                                                                                                                                                                  |
| Roger Bird       | Economic Development – Introduce staff that are available to direct a subdivision query/application.                                                                                                                                                                                                                                                                                                                                         |
| Mariana Te Rangi | Climate Change – Work to create one strategy with all affected parties e.g. TALT, RLC, BOPRC. Introduce a large composting for the district.                                                                                                                                                                                                                                                                                                 |
| Kevin Coutts     | Climate Change – Focussing too much on climate change (can't influence China, USA, and India etc.)<br>Fees & charges – Landfill charges are too high.                                                                                                                                                                                                                                                                                        |

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| Fiona McAllister | Tarawera WWS – This is core Infrastructure – borrow to fund project. Infrastructure – Improve & install more footpaths e.g. Stoney Point                                                                                                                                                                                                                                        |
| Ian McLean       | Tarawera WWS – RLC to find some way to spread payments                                                                                                                                                                                                                                                                                                                          |
| Libby Fletcher   | Tarawera WWS – Community in favour of system but not open ended cost. Option to pay back over 25 years. Infrastructure – Install toilets in lakeside reserves e.g. Rangiuru Bay. Improve/widen Spencer Road. Climate Change – Issue around increased water levels at Lake Rotomahana i.e. if the bank burst in a major event Lake Tarawera would rise 7 metres. Introduce FOGO. |
| Ray Gatland      | Tarawera WWS – Do design work now to get certainty of costs & then get buy in from the community. Don't delay as this would mean the loss of the \$2.2 subsidy                                                                                                                                                                                                                  |
| Ryan Holmes      | Infrastructure Strategy – Agree with proposal. (work should have been done years ago)                                                                                                                                                                                                                                                                                           |
| Aaron Gillion    | Infrastructure Strategy – Agree there is a need to increase spend. Don't agree with Social Housing CCO. Support development contributions.                                                                                                                                                                                                                                      |
| Keith Garratt    | Infrastructure Strategy – Identify the needs of the elderly. Climate Change – Encourage/educate home owners to compost & mulch. Reduce rates/increase fees & charges. Use Linton Park Community Centre to hold a day time LTP workshop.                                                                                                                                         |
| Janet Wepa       | Infrastructure Strategy – Need good drinking water/don't allow water to be taken away from district. Tarawera WWS – Not all ratepayers should pay the cost of the scheme.                                                                                                                                                                                                       |
| John Pakes       | Infrastructure Strategy – Only use RLC to manage the three waters. Support CCO's. Climate Change – Introduce green organic waste to be taken away from houses.                                                                                                                                                                                                                  |
| Maraea Pomana    | Economic Development – Need more investment to attract overseas visitors.                                                                                                                                                                                                                                                                                                       |
| Harina Ruapera   | Climate Change – Provide waste distribution centre e.g. recycling centre & commercial composting. Introduce community gardens. Economic Development - No to Housing CCO.                                                                                                                                                                                                        |
| Aroha Tapsell    | Infrastructure Strategy – Allow new developments to use geothermal energy.                                                                                                                                                                                                                                                                                                      |

**Location:** Te Tākinga Marae, Mourea

**Date:** Tuesday 27 April 2021 – 6pm

| <b>Homes &amp; Thriving Communities and Aquatic Centre<br/>Community Safety<br/>Finance: Fees &amp; Charges, Rates, UAGC<br/>Strategies</b>                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
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| <b>Elected Members:</b> Cr Fisher Wang, Cr Mercia Yates, Jennifer Rothwell (LCB) , Cr Reynold Macpherson, Sarah Thomson (RCB), Shirley Trumper (RCB) Phill Thomass (LCB), CrDave Donaldson, Mayor Steve Chadwick |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Name                                                                                                                                                                                                             | Feedback/Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Jim Stanton                                                                                                                                                                                                      | b                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Mary Stainton                                                                                                                                                                                                    | <p>Homes and thriving communities – Morea and other areas have a problem with water supplies and infrastructure. If you want to build more homes need more infrastructure and a reliable water supply. Put in a bore and was shocked at the cost and the quality was still not up to scratch – this is an unaffordable solution for our community (one bore serves one home or two to three at most). Look at the Lakes if the Lakes are not clean then there is a big problem. Okere Falls was recently in the paper as the highest improvement in housing development – so what does that tell you about this area? The titles out here and land is pākeha owned which creates issues for Māori land development (this is a Central Government issue). Aquatic Centre – when we were young we did not need the AC we all learnt to swim in the lake when we were two years old. However, our children do need to learn to swim, but it all costs money.</p> <p>Strategies – Infrastructure Strategy Roding – Okawa Bay needs footpaths too we pay high rates and deserve footpaths for that money. Traffic on the main road is dangerous and getting faster all the time it is scary and a Safety issue for our whanau.</p> |
| Fred Whata                                                                                                                                                                                                       | <p>Housing and thriving communities – RLC bureaucracy and rules means our village cannot afford to rebuild and live in this area. These are the problems but we also have some solutions – we have land here that can be used for development. I see this going upward and we need someone at Council who can help guide us through the processes and help our people. People are coming home to Morea and we need blocks where they can come home to. Aquatic Centre – support option three put Council to the sword and get on.</p> <p>Community Safety – connectivity is key we need RLC to talk to iwi to solve connectivity across our whole region. Covid there were over 8,000 students who were not connected. We need funding regime and partnership with the Ministry of Education.</p> <p>Finance – Fees and Charges – user pays if you want the privilege of the Service then you pay for it. Apple, Vodafone etc. all the big companies if you want their Services then you pay for it, they don't discriminate based on whether you can</p>                                                                                                                                                                     |

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|              | afford it or not if you want the new iPhone model then have to pay the set price – everyone pays the same. You want something then you make the choice to pay as the user, just like sport you want to play pay or don't play.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Glenda Gates | <p>Homes and thriving communities – Morea has been a well established village for a long time (longer than other areas) and we are still waiting for water – for the health of our people and children we should be a priority for getting water. If you have bad water you have bad Health. View from Council that if you have more people and the most growth and development then you are the ones that get the infrastructure and investment support needs to change. Need a Māori hearted planning facilitator to help with Māori housing and housing for all people. When Council starts providing potable water here people will start coming here and development and growth will follow. Our houses are getting really old. We are worried that the cost to rebuild and repair them is too high with all the infrastructure that is required. The strength of our village is keeping our people here and in healthy homes. I don't want to see our village dissipate and leave (can't afford to be here or sell their homes etc.) relatives are having to sell or cannot come home. We have a lot of history and family connection we don't want to lose that. Aquatic Centre – even though we are out here we do use the AC, our kids go there. However, with the financial situation post Covid and the issues around housing still choose Option One as we need to keep rates low. At this moment and in this environment when we have lost jobs it is not appropriate.</p> <p>Community Safety – we used to have civil defence at this marae. Need to bring this back. NZTA and Western Bay of Plenty Council cycleway does not connect as it should.</p> <p>Finance – Fees and Charges – consents should not go up if you want more housing. UAGC – support reducing this as this supports the mid-lower property as increased value homes at least have capital value etc.</p> |

**Location:** Tangatarua Marae, Toi Ohomai

**Date:** Wednesday 28 April 2021 – 6pm

| <b>Homes &amp; Thriving Communities and Aquatic Centre</b><br><b>Community Safety</b><br><b>Finance: Fees &amp; Charges, Rates, UAGC</b><br><b>Strategies</b>                                                               |                                                                                                                                                                  |
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| <b>Elected Members:</b> Cr Tania Tapsell, Cr Mercia Yates, Cr Fisher Wang, Cr Dave Donaldson, Cr Reynold Macpherson, Cr Sandra Kai Fong, Shirley Trumper (RCB), Sarah Thomson (RCB), Nick Chater (LCB), Phill Thomass (LCB) |                                                                                                                                                                  |
| Name                                                                                                                                                                                                                        | Feedback/Comments                                                                                                                                                |
| Mark Smith                                                                                                                                                                                                                  | <b>Strategies</b> – Need more education/information going out to community about why issues like flooding in Rotorua happen. Never heard it explained like that, |

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|               | <p>but it makes sense. Council gets blamed but probably because people don't understand the geographical challenges we face.</p> <p><b>Homes and Thriving Communities / Aquatic Centre</b> – Is it Council's job to provide housing? Huge perception that it is. This is creating quite a negative culture. Council is being slammed for not doing enough but this might not actually be Council's role. Dynamic of the CBD has changed, not what it was 30 years ago. Should rebuild existing stock. Carls Junior building, make use of this. Think about existing buildings that are just going to age badly, Te Ngae shops, shops in Fairy Springs, they're not attractive to developers. Turn it into residential. Supportive of rebuild of Aquatic Centre if no extra cost to use the Aquatic Centre.</p> <p><b>Community Safety</b> – Should be a combo of council and police responsibility with shared infrastructure, efforts, and cost.</p> <p><b>Financials</b> – Does the cost of running a business increase because my house price increased? What does the 9.2% increase cover? So essentially it's a catch up from last year. How are Air BnBs treated? Can they pay more? Can home offices pay rates? Seems strange that they don't have to. Doesn't incentivise working in the CBD.</p> <p><b>Other</b> – Sporting facilities and negative chat about Westbrook Precinct. This is disappointing. Mystified about how this plan has got to this stage though (regarding detail of plan)? Whole lot of issues with this location (Westbrook) ie, drainage. Lots of people targeting the golf club. My biggest concern is this plan is ten years away. Why can't we do something about our sports facilities/fields right now?</p> |
| Judy Clark    | <p><b>Homes and Thriving Communities / Aquatic Centre</b> – Home renovations, extensions etc can be difficult process to go through. Subdivisions very time consuming and challenging process. Often not acceptable to people. People would rather sell than go through the process. Also expensive. Doesn't make sense when we are being encouraged to build more properties. How can we do this when it's so hard to get consents through?</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Ross Mortimer | <p><b>Community Safety</b> – It's a police issue. Council shouldn't spend more money on policing. Council is having to pay double to do the police's job.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Carol Smyth   | <p><b>Homes and Thriving Communities / Aquatic Centre</b> – We hear about council building houses but this isn't the case is it? It's more council facilitating building of homes. The people that need homes are not the ones who are going to be building homes. These people will be renting. Overseas people rent council houses. Where does council housing fit into this? Where can council support this type of housing? I'd like to understand how those types of things can work better. Not suggesting council should fund the building of houses but should help organise how this housing is organised and managed locally. Nothing in Rotorua seems to really be gelling. We are talking about expanding population in Rotorua but it's already a mess trying to get in and out of town. There doesn't seem to be any coordination of projects and growth. Just trying to understand the real role of council in all this. It seems council can see the big picture with</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

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|                       | <p>housing, transport, infrastructure. But why isn't everything fitting together? What is the purpose of the aquatic centre? Are we providing facilities for the community where they can gain skills, knowledge etc or trying to provide something flash. Need to consider what are the basic requirements for this facility and what can we afford on top of that? Where is population growth coming from? Is it realistic to think we can cater for this growth?</p> <p><b>Community Safety</b> – I tripped and went flying in street. This was due to lack of maintenance. I want this basic safety. A physical presence of a person who is known in a particular area is very effective. Creates a special sort of awareness. Need a different approach to different areas and people. People who can create effective relationships can be very effective in this space. Is this an opportunity to partner more with police to create a similar set up to police community hubs? Like the idea of council enabling more to happen in this area because they know the community and know how things are or aren't working.</p> <p><b>Financials</b> – Seems a bit strange to ask people to pay more in rates when it has nothing to do with their actual ability to pay it. Particularly difficult for pensioners. How was this decided? How are we expected to cover this extra cost?</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Ann McSweeney         | <p><b>Strategies</b> – Stormwater issues. Stream in Linton Park West becomes an absolute torrent in heavy rain and affects surrounding streets. Floods everytime and silt goes everywhere. If we are expanding the city into Pukehangi hills what is happening with the stormwater? Is there a plan to fix this? It's already not managed well and will only get worse with more houses. Edmond Road gets very swampy. How is stormwater filtered?</p> <p><b>Homes and Thriving Communities / Aquatic Centre</b> – There is the perception that council is not helpful to people who are wanting to do reno. Is this just a perception? Or is this truth? Or bit of both. Council should have a more 'working with customers' approach, rather than just rejecting. Transition of inner city buildings into accommodation/residential housing seems like a good idea and would address some issues around community safety. If you have more people living in the town, you have more responsible people living in town and more liveliness in town. How far can council go to encourage this type of change to happen? Re Aquatic Centre, we should all pay under the assumption that we all get to use of some things across the city. Where facilities are really nice and there are lots of options ie, lots of different pools, activities etc, this becomes more inclusive as more people come to use the facility. Rather than just one big pool. There are few other places where kids can learn to swim.</p> <p><b>Community Safety</b> – More people living in CBD creates a safer and more lively environment.</p> <p><b>Financials</b> – Need to find a middle ground. Take into account household incomes etc. House values aren't representative of income. The more we push up fees and charges, the more evasion we will see. Eg, dog rego price.</p> |
| Tatiana Kiwi-Knight - | <p><b>Strategies</b> – 30 Year Infrastructure Strategy, looking at procurement of all work that is required, does this tie in with economic development and local</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

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|  | <p>contracts? Can Council/RED help local businesses grow and evolve to be better equipped to win these big contracts and deliver work locally? How do we make Rotorua more attractive to young people so they want to stay and work here? I would like to see more high value jobs created here in Rotorua.</p> <p><b>Homes and Thriving Communities / Aquatic Centre</b> – I think it's a problem everywhere. Rules changes. People aren't made aware. Engagement and comms from council around these processes isn't good. Having a better process to better break things down and support people through different processes would be helpful. Having experts in different areas to work with the public would be good. Stock in CBD is not attractive to businesses. All for Aquatic Centre upgrade, crucial to children's upbringing.</p> <p><b>Community Safety</b> – In plain speak, what is the issue?</p> <p><b>Financials</b> – Explanation of valuation changes has helped me understand the rates increase.</p> |
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